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CX Success Stories 2026: What Worked and Why

NOVEMBER 18, 2026**Got CX results? Bring your success story.****November 18, 2026 | 2 PM ET / 11 AM PT | Live + on demand**

Why this conversation fits your brand

CX leaders want to know which investments delivered results and why. Share customer examples in AI, orchestration, and service improvement, with practical lessons others can apply.

Reach the people making CX decisions

Promote your expertise to CRM Media's established CRM, customer experience, and contact center audience through targeted email, destinationCRM.com, and social channels.

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2026 ROUNDTABLES

OCT 28

Predictive CX Analytics: Turning Data into Foresight

NOV 4

Voice of the Customer: From Sentiment to Strategy

NOV 18

CX Success Stories 2026: What Worked and Why

DEC 2

The Business Case for Agentic AI

DEC 16

Charting What's Next: Preparing Your CX Roadmap for 2027

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