

CRM magazine's

2017 Buyer's GUIDE & Vendor Directory



Following up on past years' observations about current breakout trends, this year I'll go with artificial intelligence and machine learning as the twin trends capturing the imaginations of the media, CRM gurus, vendors, and end users in 2017. At our CRM Evolution Conference this past April, Brent Leary brought together a panel of experts from SAP, Oracle, Microsoft Dynamics, Lithium Technologies, and Salesforce Einstein to discuss the role of AI in shaping modern customer engagement. Certainly, AI is still in its infancy, but its promise for all manner of customer-facing technologies is already emerging in everything from marketing automation to customer service to the onslaught of connected devices delivered by the Internet of Things.

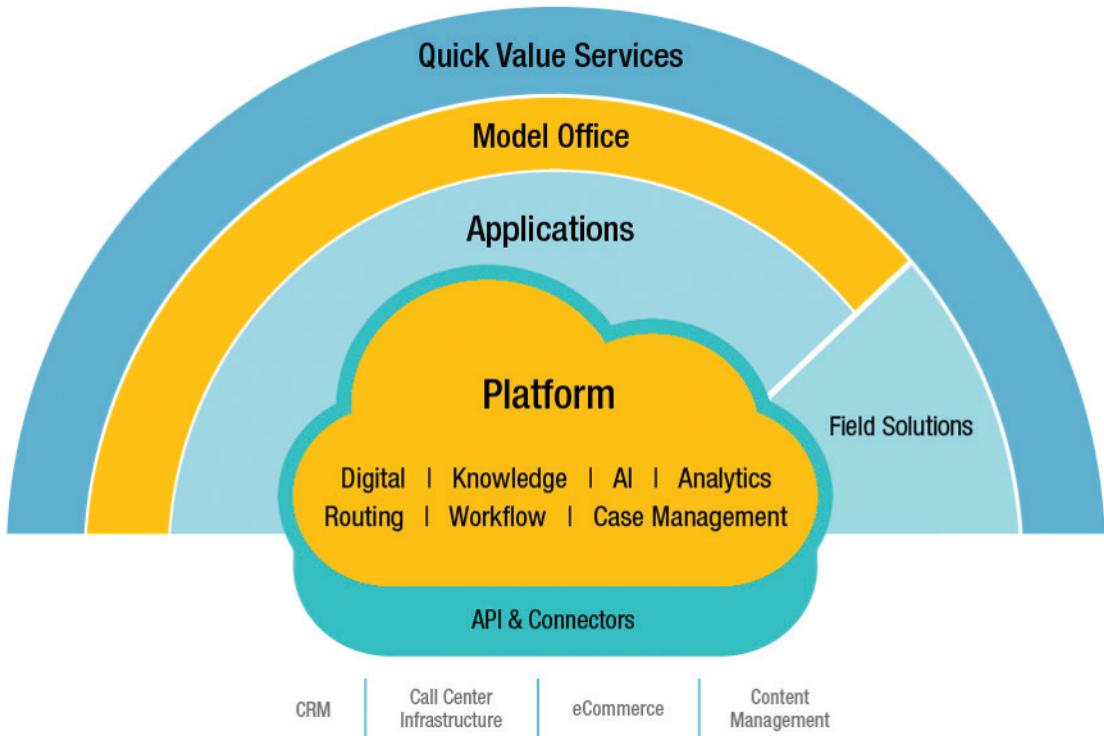
In the following pages of *CRM* magazine's Buyer's Guide & Vendor Directory, you'll find a comprehensive list of CRM solution vendors we have identified throughout our research. I encourage you to visit their listings online for more in-depth profiles of their offerings, including all the content our editorial staff has written about them and their solutions, with relevant links, video, case studies, white papers, and indexes to make your journey easier and more efficient. Plus, this year we offer a comprehensive directory of every company currently on our radar that touches the CRM space.

Sections of this CRM Buyer's Guide & Vendor Directory will be updated quarterly. Visit www.destinationCRM.com/BuyersGuide for more information.

	Analytics	Big Data CRM	Channel Management	Cloud-based CRM	Customer Service/ Call Centers	Enterprise CRM	Integration	Marketing Automation	Mobile	Sales Automation	SMB/Mid-market CRM	Social CRM
Aspect Software Inc.												
bpm'online	•			•	•	•	•	•	•	•	•	•
Cogito Corp.							•				•	
Convergys	•				•		•					
eGain Communications Corp.	•			•	•	•	•		•	•	•	•
eLoyalty LLC, a TeleTech Company	•			•	•	•	•				•	
eTrigue Corp.								•				
Genesys	•				•						•	
iContact LLC							•	•			•	
inContact					•		•					
Introhive	•			•		•	•	•	•	•		•
MattsenKumar LLC	•		•	•	•	•				•		•
NICE Systems				•	•	•	•					
Oro, Inc.				•	•	•	•	•		•	•	
Point N Time Software	•	•		•		•	•	•	•	•		
Radial Inc.	•				•							
Recurly Inc.	•	•		•		•	•				•	
Riva CRM	•	•	•	•	•	•	•	•	•	•	•	•
SADA Systems Inc.	•	•		•	•	•	•		•	•	•	
Soffront Software Inc.	•			•	•	•	•	•	•	•	•	
SugarCRM	•			•		•	•	•	•	•	•	
TeamSupport LLC				•	•	•					•	•
United States Advanced Network Inc.					•							
Verint Systems Inc.	•			•	•						•	
WORKeCt	•			•	•	•	•		•		•	



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eGain customer engagement solutions power digital transformation for leading brands. Our top-rated cloud applications for social, mobile, web, and contact centers help clients deliver connected customer journeys in an omnichannel world.

Headquartered in Sunnyvale, California, eGain has operating presence in North America, EMEA, and APAC. For more information, visit www.eGain.com.



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Collaboration to solve complex issues faster



Customer Distress Index to spot potential issues earlier



Better customer visibility at a company level



Proactive support to increase customer satisfaction



TeamSupport is customer support software built for business to business.

UNDERSTAND YOUR CUSTOMERS BETTER

Unlike traditional support software, which is designed for one-on-one communication with a single user, TeamSupport focuses on the big picture for better visibility at the company level and increased customer satisfaction. It's more than just a ticketing system, it's a customer support solution that facilitates communication between internal teams & departments, and external clients.

INCREASE EFFICIENCY & REDUCE SUPPORT COSTS

TeamSupport is a complete customer support system designed for B2B technology and software companies. Our award-winning software scales to meet the needs of any business; whether you need an easy-to-use interface with out-of-the-box functionality, or would rather customize the system to your own processes.

Our customers are able to provide seamless, effective customer support while increasing agent efficiency and reducing support costs. We understand the unique needs of B2B customer support teams and offer a solution that focuses on the customer and not just their tickets. The software was designed with numerous features to improve your customer service experience:

- Robust customer & contact database
- Advanced customer portals
- Omni-channel support
- Internal collaboration tools
- Customer Distress Index
- Integrated screen and video recording
- Live chat with screen and image sharing
- Best-in-class SLAs

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**Verint
Customer Engagement Solutions**

Empower Your Business with Customer Engagement Solutions

Today's customers have high expectations—and that means organizations must be ready, willing and able to anticipate their requirements, deliver sales and service through an array of channels, and support them in a way that's consistent, contextual and personalized.

That's where Verint Customer Engagement solutions can help. Verint offers a comprehensive portfolio of software and services that bring together proven solutions for voice of the customer, workforce optimization, employee engagement, engagement channels, and security, fraud and compliance.

Deployed in the cloud or on-premises, these solutions can help your organization engage and empower customers—and employees—more effectively, while offering valuable insight for delivering better service; improving products, processes, and performance; protecting personal information; mitigating risk and fraud; and helping ensure compliance. By empowering your employees with information that can be shared enterprise-wide, you can break down silos and engage your customers and staff in a highly effective, consistent way.

Today, thousands of organizations around the world rely on Verint solutions to enhance customer engagement and customer loyalty, maximize revenue opportunities, generate operational efficiencies, reduce cost, and mitigate risk.

Contact us to learn more about how to put Verint Customer Engagement solutions to work for you.

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Aspect provides brands around the world with the industry's most innovative and robust set of customer engagement capabilities for interaction management, campaign management and workforce optimization. Aspect is the only provider of a Natural Language Understanding (NLU)-based intelligent self-service solution for developing, deploying and analyzing text-based customer service bots that fully integrate into the entire customer engagement ecosystem. Our solutions enable consumers to conveniently and easily connect questions to answers while helping enterprises orchestrate cohesive work flows that keep service levels high and costs contained, all leveraging our secure and reliable worldwide cloud infrastructure.

bpm'online

bpm'online

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Bpm'online provides unique synergy of BPM technologies and CRM for sales, marketing, service to empower organizations to accelerate time-to-strategy execution. Today, the company serves thousands of customers worldwide.

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Sales force automation to manage the complete sales cycle — from lead to repeat sales.

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Innovative customer service tools to deliver exceptional customer experience.

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Gain the agility to change processes in the CRM faster than ever

Changing processes in bpm'online is easy — you don't need to be a technology specialist and there is no coding. Bpm'online offers the agility to continually test, modify, and improve processes to stay tuned to the new business environment.

Align marketing, sales and service on a single CRM platform

The system delivers end-to-end processes to manage the complete customer journey — from lead to order to continued service excellence.



Try it free at: www.bpmonline.com/demo/bpmonline

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Cogito enhances the emotional intelligence of phone professionals through behavioral change software. By applying validated cognitive science through artificial intelligence, Cogito analyzes voices within phone conversations, detects behavioral patterns and delivers live in-call guidance. The software automatically provides an objective, comprehensive and real-time measure of customer experience. Cogito is helping the world's most successful enterprises improve sales results, deliver amazing customer service and enhance quality of care.

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Today's connected customer expects personalized, instant service across their channels of choice. Convergys provides multichannel digital solutions—from chat, virtual assistants, social and voice—that reduce customer effort and call volumes. We design and deploy digital solutions with flexible software and software as-a-service (SaaS) delivery models that help businesses turn the digital revolution into an easy-to-consume *evolution*.

Backed by the global leader in contact center and customer experience outsourcing, Convergys' Customer Interaction Technologies offer channel-agnostic, technology-agnostic solutions that fit seamlessly into client environments, regardless of existing infrastructure. In addition, our outcome-based delivery model takes the risk out of digital transformation by providing Service Level Agreements based on achievement of key performance metrics.

We take pride in being able to help our clients raise their J.D. Power Rankings and earn industry accolades, such as First Energy's 2017 Silver Stevie Award for Sales & Customer Service.

To learn more, visit: <http://bit.ly/1RNseL7>

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eLoyalty, a TeleTech company, enables a frictionless customer journey across all interaction points and engagement channels by implementing next-generation technologies, activating customer data and modernizing legacy environments. We provide contact center solutions across multiple channels and devices, designed to build brand loyalty by making customer care easier, more personal and more agile than ever before. Available in cloud, hybrid or premise-based deployment options, our offerings are flexible and customizable, built to scale at your pace. Our dedicated CRM practice delivers customer knowledge solutions and integration services designed to bring sales, marketing and customer data together, creating a flow of actionable customer life cycle intelligence and streamlining customer care. We work with our clients to determine the best solution for your business and for your customers. We believe that when everything is connected, how you connect is everything. eLoyalty equips you to make meaningful customer connections through superior technology solutions.

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Introhive is a relationship data science platform for CRM that helps drive user adoption and consumption of CRM data. The software reduces the number of clicks that end users need to make to have the system work for them – while helping to maintain clean and accurate data within the system. The Introhive platform puts a focus on email and mobility to enable end users to use CRM where they work the most – while supporting their fast paced environments.

- **Data Entry** – Introhive simplifies how people use CRM through automation, by reducing the number of clicks they have to make to log new contacts, activities and call reports.
- **Data Extraction** – Introhive will proactively send pre-meeting digests to help people prepare for their meetings. These digests can be customized for the organization and typically include meeting attendee profiles, current news/financials, holdings information, as well as CRM and relationship data.
- **Relationship Mapping** – Introhive puts the context of relationships behind contacts in CRM, helping the organization to understand “who knows who” between their employees and the outside world. This helps relationship managers put data science behind key contacts to drive revenue, build coverage models, and increase client retention.

Find out more at: introhive.com

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NICE (Nasdaq:NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, are using NICE solutions.

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Point N Time Software's is a leader in mobile and cloud solutions with a global customer base. Our flagship product, Strategy Mapper™ is a native Salesforce.com application that is the natural convergence of account, opportunity and meeting planning and execution. Its intuitive interface allows your organization to easily and consistently build, maintain and communicate Account and Opportunity Plans, manage customer meetings, and capture customer intelligence all while reducing the administrative overhead of maintaining accounts and opportunities in Salesforce.com. In addition, to the ability to create and maintain sales plans, Strategy Mapper provides you Disaster Recovery for Sales (DRfS). You will no longer lose or slip revenue in account transitions. Strategy Mapper is a 5 out of 5 star rated application on the Salesforce AppExchange and a Forbes Top Ten pick for 2017.

**Customer Care is NOT about Faster Handle Time ... It's Much More.**

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From start-ups to global enterprises, today's fastest-growing businesses are harnessing the power of the subscription model to deliver predictable revenue, reveal critical customer insights, and automate revenue-optimizing decisions. These businesses demand a sophisticated, secure subscription management platform with the flexibility to support constantly evolving billing models with consistently superior customer experiences. Recurly meets that challenge with an enterprise-class subscription management platform that cuts through the complexity of subscription management to optimize and automate revenue growth. Founded in 2009, Recurly uses an open platform approach to easily connect with a broad variety of back-office systems. In addition to enabling lightweight and flexible custom integrations, Recurly also has powerful out-of-the-box integrations with enterprise solutions like Salesforce, NetSuite, and Avalara to provide efficiencies through end-to-end automation of billing events throughout the customer lifecycle.

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One of the first companies ever to host contact center technology in the cloud, USAN has provided contact center software as a service since 1989. In today's digital environment, USAN now helps companies integrate communications and legacy technology and automate business processes to deliver seamless, omnichannel customer experiences.

At the core of USAN's offerings is a customer engagement platform which provides the ability to dynamically create business rules, across any channel and disparate system, in real-time. The platform not only provides reactive service to customers as they move among communications channels while retaining customer history, but also delivers the appropriate business rule to determine the next best action, information or process to proactively engage with the customer.

- **28+** years of award winning, secure, reliable, enterprise grade cloud contact center solutions
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- **1+** billion minutes per year
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Developed by marketers, eTrigue provides easy-to-use marketing automation, demand generation and sales acceleration Software-as-a-Service (SaaS) applications. With eTrigue, employees at every skill level can create and execute automated lead nurturing programs, develop more campaigns in less time, generate more qualified leads, and close sales faster.

eTrigue DemandCenter® marketing automation provides easy-to-use marketing capability in a brilliant, integrated package. It's perfect for smaller marketing teams that need powerful marketing campaign capabilities and quick results. With eTrigue DemandCenter marketing automation, you're up and running very quickly and able to have your first campaigns generating leads within a few days.

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Genesys® powers 25 billion of the world's best customer experiences each year. Our success comes from connecting employee and customer conversations on any channel, every day. Over 10,000 companies in 100+ countries trust our #1 customer experience platform to drive great business outcomes and create lasting relationships. Combining the best of technology and human ingenuity, we build solutions that mirror natural communication and work the way you think. Our industry-leading solutions foster true omnichannel engagement, performing equally well across all channels, on-premise and in the cloud. Experience communication as it should be: fluid, instinctive and profoundly empowering.

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inContact (NASDAQ: SAAS) is the cloud contact center software leader, with the most complete, easiest and most reliable solution to help organizations achieve their customer experience goals. inContact continuously innovates in the cloud and is the only provider to offer a complete solution that includes the customer interaction cloud, an expert service model and the broadest partner ecosystem. Recognized as a market leader by Gartner, IDC, Frost & Sullivan, Ovum and DMG, inContact supports over 6 billion interactions per year for enterprise, midmarket, government organizations and business process outsourcers (BPOs) who operate in multiple divisions, locations and global regions.

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Speech Analytics benefits offered by MK speech recognition software, range from voice, chat and email data solutions for customer experience, call center operations and accurate transcriptions, to give companies an all-in-one research and analytics platform. Amongst all speech analytics vendors, MK SmartSpeech provides a customized speech analytics solution to clients across contact centers, industries and verticals.

Their SmartSpeech Technology is powered by Voci's proprietary HyperVox hardware-accelerated speech recognition technology, with highly accurate output that can then be further analyzed to customized client needs. Services range from voice data solutions for customer experience, call center operations and transcriptions are guaranteed accurate out of the box.

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OroCRM has rapidly established itself as a disruptive force in the CRM market. The platform's open-source nature gives multi-channel businesses the inherent flexibility they need to tailor the product to their specific business requirements, helping them achieve a truly 360-degree view of their customers. Delivered as a SaaS or on-premise model, OroCRM offers robust customer management tools, detailed analytics and a broad spectrum of third party software integrations for all types of businesses, from retail conglomerates to marketing and customer service organizations.

Other Oro products include OroCommerce, an eCommerce platform purposefully-built for B2B companies, and OroPlatform, a business application platform that helps companies accelerate their custom business application development.

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- Soffront CRM helps streamline and optimize all customer-related activity across your organization including sales force automation, marketing automation, customer service, help desk, project management, and more.
- We pride ourselves to be the most configurable CRM in the industry. You can easily tailor Soffront CRM to your organization's unique workflows and business processes. You can customize every aspect of CRM with easy drag-and-drop customization tools without any programming or expert IT knowledge.
- Soffront can be deployed both on the cloud and on-premise – it's your choice.
- We have our own CRM implementation team to help you succeed with CRM implementation. You won't waste your time and energy managing conflicts between product and implementation vendors.
- We provide flexible licensing with both dedicated (per user) licensing and concurrent user licensing

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Sugar is the solution for CRM heroes: the forward-thinking, change agents. The brave, the bold, who dare to be different. Our customers look for new solutions that will give them a competitive edge. They see Sugar as the chance to find a better way to grow their business and help their employees do their jobs better. It's the CRM that does more to adapt to your business — the easiest CRM there is to customize, extend and deploy. And it's the CRM that can enable everyone across your entire organization to become a customer expert and make a difference.

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Company	Website	CRM Categories
Aspect Software, Inc.	www.aspect.com	Call Center; Customer Experience; Customer Service; IVR; Self Service; Speech Technology; WebRTC; WFO
bpm'online	www.bpmonline.com	Analytics; Cloud; Customer Experience; Customer Service; Enterprise; Integration; Marketing; Mobile; Professional Services; Sales; SMB/Midmarket; Social
Cognito Software	www.cognitosoftware.co.uk	Analytics; Call Center; Cloud; Customer Service; Enterprise
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eLoyalty, LLC, a TeleTech Company	www.eloyalty.com	Call Center; Cloud; Customer Experience; Customer Service; Integration
Etrigue Corp	www.etrigue.com	Cloud; Marketing
Genesys	www.genesys.com	Analytics; Call Center; Customer Experience; Customer Service; IVR; SMB/Midmarket; Speech Technology; WebRTC; WFO
iContact LLC	www.icontact.com	Analytics; Enterprise; Integration; Marketing; Sales; SMB/Midmarket
inContact, Inc.	http://www.incontact.com/	AppExchange; Call Center; Customer Experience; Customer Service; Integration; IVR; WFO
Introhive	https://www.introhive.com/	Analytics; Cloud; Integration; Marketing; Mobile; Social
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Soffront Software, Inc.	www.soffront.com	Analytics; Cloud; Customer Experience; Customer Service; Enterprise; Integration; Marketing; Mobile; Sales; Self Service; SMB/Midmarket
SugarCRM Inc.	www.sugarcrm.com	Analytics; Cloud; CRM Platform; Enterprise; Integration; Marketing; Mobile; Professional Services; Sales; SMB/Midmarket
TeamSupport LLC	www.teamsupport.com	Call Center; Cloud; Customer Experience; Customer Service; Enterprise; Integration; Professional Services; SMB/Midmarket; Social
United States Advanced Network, Inc.	www.usan.com	Call Center; Cloud; Customer Experience; Customer Service; Enterprise; IVR; Omni/Multi Channel; WebRTC; WFO
Verint Systems Inc.	www.verint.com	Analytics; Call Center; Cloud; Customer Experience; Customer Service; Enterprise; Omni/Multi Channel; Professional Services; SMB/Midmarket
WORK[etc]	www.worketc.com	Analytics; Call Center; CRM Platform; Customer Experience; Enterprise; Integration; Mobile; Professional Services; SMB/Midmarket

Company	Website	CRM Categories
[24]7 Inc.	http://www.247-inc.com/	Call Center; Self Service; Speech Technology
100insights, Inc.	www.funnelwise.com	AppExchange; Marketing; Sales
1CRM Corp	www.1crm.com	CRM Platform
24-7 Intouch	http://www.24-7intouch.com/	Call Center
360 Business Consulting	www.360-biz.com	Marketing; Sales
360 Crm	www.360crm.net	Call Center
3CLogic, Inc	www.3clogic.com	Call Center
4INFO	www.4info.com	Marketing
6sense	www.6sense.com	AppExchange
800 Response	www.800response.com	Customer Service
8x8 Inc.	www.8X8.com	Call Center
A2iA Corp.	www.a2ia.com	Marketing
Abacus Office Equipment Maintenance	www.abacus.com	AppExchange; Sales
Ablebridge Inc.	http://www.ablebridge.com/	Microsoft Partners
Absolutdata Technologies, Inc.	www.absolutdata.com	Analytics
Accel-KKR - episerver	www.episerver.com	Marketing
Accent Technologies, Inc	www.accent-technologies.com	Sales
Accenture	www.accenture.com	AppExchange; WFO
Access Inter	www.ai2.com	Marketing
AccessData	www.accessdata.com	Oracle Partner
Aceyus, Inc.	www.aceyus.com	Call Center
Achievers	www.achievers.com	Call Center
Acieta	www.acieta.com	AI, Machine Learning
Acquia Inc.	www.acquia.com	Marketing
Acquire BPO	www.acquirebpo.com	Call Center; Customer Experience; Customer Service; IVR
Acquisio Inc	www.acquisio.com	AI, Machine Learning; Marketing
Acrolinx North America, Inc.	www.acrolinx.com	Enterprise
Actian Corporation	www.actian.com	Big Data
Actiance, Inc.	www.actiance.com	Analytics
Acticall Sitel Group	sitel.com	Call Center; IVR
Actifio Inc.	www.actifio.com	Big Data
Active Conversion	www.activeconversion.com	Marketing
Active Network, Inc.	www.theactivenetwork.com	Customer Service
Activecampaign, LLC	www.activecampaign.com	Marketing
ActivePrime, Inc.	www.activeprime.com	Oracle Partner
Act-On Software, Inc.	www.act-on.net	Marketing
Aculab	www.aculab.com	Call Center; Speech Technology
Acumatica, Inc.	www.acumatica.com	Enterprise
Acxiom Corporation	www.acxiom.com	Big Data; Data; Marketing; Oracle Partner
Adaptive Insights	http://www.adaptiveinsights.com	Analytics
ADC Technologies Group	http://www.adctech.com	Mobile

Company	Website	CRM Categories
Aderant - Handshake Software, Inc.	www.handshake.com	Marketing
Adlib Software	www.adlibsoftware.com	Analytics
Adobe Systems, Inc.	www.adobe.com	Marketing
Affinity Live	www.affinitylive.com	Google Apps
Agent IQ	www.agentiq.com	AI, Machine Learning; Call Center; Cloud; Customer Experience; Customer Service; Help Desk; IVR
Agent.ai	www.agent.ai	Customer Service
Agile CRM	www.agilecrm.com	eCommerce
Agileview Software LLC	www.connectleader.com	Sales
Agiloft, Inc.	www.agiloft.com	Customer Service
Agilone	www.agilone.com	Big Data
Agnitio USA	www.agnitio.com	Marketing
Aimia Inc	www.aimia.com	Marketing
Aircall	www.aircall.io	Call Center
AireContact	www.airecontact.com	Call Center
AirPR	www.airpr.com	Analytics; Marketing
Aizan Technologies Inc	www.aizan.com	Call Center
Akoonu	www.akoonu.com	Sales
Aktana, Inc.	www.aktana.com	Analytics
Alatian	www.alatian.com	Analytics; AppExchange; Big Data
Alert Software	www.fieldpoint.net	SMB/Midmarket; Hosted Software
Alight Analytics	www.alightanalytics.com	Analytics
Alinean, Inc.	www.alinean.com	Sales
Allbound, Inc.	www.allbound.com	Channel
Allclients	www.allclients.com	Marketing
Allego	www.allego.com	Sales
Allocadia Software	www.allocadia.com	Marketing
Almawave	www.almawave.com	Customer Service
Alorica Inc.	www.alorica.com	Customer Service
Alpine Data	www.alpinedata.com	Big Data
Alpine Metrics, LLC	http://www.alpinemetrics.com/	Marketing
Alsa Marketing	www.salesoptima.com	Sales
Alterian	www.alterian.com	Customer Experience; Marketing
Alteryx	http://www.alteryx.com	Analytics
Altify	www.altify.com	Sales
Altitude Software, Inc	www.altitude.com	Mobile
Altivon	www.altivon.com	Call Center; Cloud; Customer Experience; Help Desk; IVR; Mobile; Omni/Multi Channel; Self Service; VoC; WFO
Altocloud	www.altocloud.com	Marketing
Amaxra, Inc.	wwwamaxra.com	Analytics
Amazon Web Services	www.aws.amazon.com	Enterprise
Ambit Software	www.ambitsoftware.com	Marketing

Company	Website	CRM Categories
AMC Technology, LLC	www.amctechnology.com	Customer Service
Amdocs	www.amdocs.com	Customer Service
American Customer Care, Inc.	www.americancustomercare.com	Call Center
amoCRM	www.amocrm.com	Marketing; Sales; SMB/Midmarket
Amplero	www.amplero.com	Analytics
Amplitude Analytics	https://amplitude.com/	Analytics
Analytics IQ	www.analytics-iq.com	Analytics
Anaplan, Inc.	www.anaplan.com	Sales
Anbiz	www.anbiz.com	CRM Platform
Anchor Computer, Inc.	www.anchorcomputer.com	Big Data
Andolasoft, Inc.	www.andolasoft.com	Sales
Anexinet	http://www.anexinet.com	Analytics; Customer Service; Mobile
Animoto, LLC	www.animoto.com	Marketing
Ansafone	www.ansafone.com	Call Center
Antero The CRM Experts	www.anterocrm.com	Integration
Aon Consulting	www.aon.com	Call Center
Appboy Inc	www.appboy.com	Marketing
AppBuddy	www.appbuddy.com	Marketing
Appcelerator Inc.	www.appcelerator.com	Marketing
Appdirect, Inc.	www.appdirect.com	Marketing
Appery LLC	www.appery.io	Marketing
AppFusions	www.appfusions.com	Marketing
Appian Corporation	www.appian.com	Marketing
Appirio	www.appirio.com	AppExchange; Customer Experience
Applango USA Inc	www.applango.com	Data
Applied Predictive Technologies, Inc.	www.predictivetechnologies.com	Analytics
Apptentive Inc	www.apptentive.com	Customer Experience; Marketing; Mobile
Apptimize	www.apptimize.com	Marketing
Apptivo, Inc.	www.apptivo.com	Enterprise
Aprimo	www.aprimo.com	Analytics; Business Intelligence; Ent Mkting Mgt; Lead Management; Marketing; Sales
Aptean, Inc.	www.aptean.com	Enterprise
Aptrinsic, Inc.	www.aptrinsic.com	Analytics; Customer Experience; Customer Service; Marketing; Omni/ Multi Channel; Sales
Apttus Corporation	www.apttus.com	Sales
Arcadia Data	www.arcadiadata.com	Data
Arcutel IVR	https://arcutel.com/	Call Center
Aria Systems, Inc.	www.ariasystems.com	Analytics
Arimo	www.arimo.com	Analytics; Big Data
Arise Virtual Solutions Inc.	www.arise.com	Customer Service
Arkus, Inc.	www.arkusinc.com	Integration
Arrayworks, Inc.	www.arrayworks.com	Integration

Company	Website	CRM Categories
Arrowpointe	www.arrowpointe.com	AppExchange; Mobile
Artesian Solutions LTD	www.artesianolutions.com	Sales
Artificial Solutions	http://www.artificial-solutions.com/	Call Center
Arxis Technology Inc	www.arxistechology.com	Integration
Ascent	www.ascenterp.com	Integration
Asi Armament Systems Intl	www.appsshop.com	Integration
ASI Business Solutions	http://www.asi-solutions.com/	Analytics
AskNicely	www.asknice.ly	Marketing
Assima, Inc.	www.assima.net	Call Center
Assure Software	http://www.asuresoftware.com/	Mobile
Astadia, Inc.	www.astadia.com	AppExchange
Astera Software Corporation	www.astera.com	Data
Astute Solutions	www.astutesolutions.com	Customer Service
AT&T Communications, Inc	www.att.com	AppExchange
Atlassian	www.atlassian.com	Call Center; Ent Mkting Mgt; Marketing; Sales
Atos - Unify Inc.	www.unify.com	Call Center
AtScale	www.atscale.com	Data
Attivio, Inc.	www.attivio.com	Analytics
Attunity Inc.	www.attunity.com	Data
Audiense	www.audiense.com	Customer Service
Aurea Software	www.go.aurea.com	Marketing
Auric Technology LLC	www.aurictechnology.com	Sales
Automation Anywhere	www.automationanywhere.com	AI, Machine Learning
Autopilot HQ	www.autopilothq.com	Customer Service
Avalara	www.avalara.com	AppExchange
Avanade Inc.	www.avanade.com	Enterprise
Avangate, Inc	www.avangate.com	eCommerce
Avankia, LLC	www.avankia.com	Integration
Avature	www.avaturecrm.com	Social
Avaya - KnoahSoft	www.knoahsoft.com	Call Center
Avaya Inc.	www.avaya.com	Call Center; IVR; Speech Technology; WebRTC; WFO
Avenue 81, Inc.	www.leadpages.net	Lead Management; Marketing
Avepoint Inc.	www.avepoint.com	Integration
Avidian Technologies	http://www.avidian.com	Sales; SMB/Midmarket
Aviso	www.aviso.com	AI, Machine Learning; Analytics; Big Data; Business Intelligence; Cloud; Data; Marketing; Sales
Avoka	www.avoka.com	Marketing
Avoke Analytics Raytheon BBN Technologies	http://avoke.bbn.com/	Analytics; Customer Service
AVOXI	www.avoxi.com	Call Center; Customer Service
Avtex Solutions, LLC	www.avtex.com	Call Center; Customer Experience
Axcient	www.axcient.com	Big Data

Company	Website	CRM Categories
Axeda Corporation	www.axeda.com	Analytics
Axero Solutions LLC	www.axerosolutions.com	Customer Service
Axiom (owned by Kaufman Hall)	http://www.axiomepm.com/	Big Data; Business Intelligence; Cloud; Mobile
Ayasdi, Inc.	www.ayasdi.com	Analytics
Azuqua	www.azuqua.com	Integration
BA Insight, LLC	www.bainsight.com	Knowledge Management
Backbase	www.backbase.com	Customer Service
Baker Technologies (CRM)	www.trybaker.com	CRM Platform; SMB/Midmarket
Balihoo	www.balihoo.com	Marketing
Base CRM	http://www.getbase.com/	CRM Platform
Basis Technology Corporation	www.basistech.com	Analytics; Speech Technology
Batchblue Software, LLC	www.batchblue.com	Google Apps; Social
Bazaarvoice, Inc.	www.bazaarvoice.com	Marketing
Behavior Matrix LLC	www.behaviormatrix.com	Analytics
beintoo	www.beintoo.com	Data
Benbria Corporation	www.benbria.com	Marketing
Big Contacts, LLC	www.bigcontacts.com	Marketing
Big Panda	www.bigpanda.io	Call Center; Customer Experience; Customer Service; Help Desk
BigCommerce	www.bigcommerce.com	CRM Platform; eCommerce
Bigtincan	bigtincan.com	Marketing; Sales
Birch Communications - CBeyond, Inc	http://www.cbeyond.com	Speech Technology
Birdeye	www.birdeye.com	Customer Service
Birlasoft Inc.	www.birlasoft.com	Integration
Bitrix, Inc.	https://www.bitrix24.com/	Enterprise
Bizable	www.bizable.com	Marketing
BizTech Solutions, Inc.	www.forbiztech.com	VoC
Blackbaud, Inc.	www.blackbaud.com	AppExchange
BlackBerry	www.us.blackberry.com	AppExchange
Bleu Cypress	www.bleucypress.com	Integration
Bloomfire, Inc.	www.bloomfire.com	Sales
Blue Acorn	www.blueacorn.com	eCommerce
Blue Jacket	www.blujacket.com	Sales
Blue Jeans	http://bluejeans.com	AppExchange
Blue Ocean Software	www.blueocean.com	Self Service
BlueBird Strategies	www.bluebirdstrat.com	Marketing
Blueconic Holding, Inc.	www.blueconic.com	Marketing
Bluecore	www.bluecore.com	Marketing
Bluefin Payment Systems	www.bluefin.com	AppExchange
BLUERUSH	www.bluerush.com	Customer Service
Bluelwolf	www.bluelwolf.com	AppExchange
BlueZone Software	http://www.seagullsoftware.com	Marketing

Company	Website	CRM Categories
BMC Software, Inc.	www.bmc.com	AppExchange; Call Center; Self Service
BOARD International	www.board.com	Analytics
Bolder Thinking LLC	www.bolderthinking.com	Customer Service
Bombora Inc	www.bombora.com	Marketing
Boomtrain	www.boomtrain.com	Marketing
Brainsell LLC	www.brainsell.net	Integration
Brainshark, Inc.	www.brainshark.com	Sales
Brandify	www.brandify.com	Marketing
Brandmaker Inc	www.brandmaker.com	Marketing
Brekeke Software Inc	www.brekeke.com	Call Center
Bright Pattern, Inc.	brightpattern.com	Call Center; Cloud; Customer Experience
Brightfunnel	www.brightfunnel.com	Marketing
Brightidea	www.brightidea.com	Social
BrightInfo	www.brightinfo.com	Marketing
BrightTALK, Inc.	www.brighttalk.com	AppExchange; Lead Management; Marketing; Hosted Software
Brisk.io	www.brisk.io	AppExchange; Sales
Broadlook Technologies	www.broadlook.com	Analytics; Big Data; Business Intelligence; Data; Hosted Software
BroadSoft	www.broadsoft.com	Analytics; Big Data; Call Center
Broadsoft - iLinc Communications	www.ilinc.com	AppExchange
BT Global/Ribbit	www.btplc.com	AppExchange; Oracle Partner
Bucher + Suter Inc	www.bucher-suter.com	Integration
Bunchball Inc.	www.bunchball.com	Social
Business Telecom Products	www.btpi.com	Call Center
Buzz Builder Pro	www.buzzbuilderpro.com	Marketing
BuzzBoard	http://www.buzzboard.com/	Sales
Buzzstream Inc	www.buzzstream.com	Social
bxp software	http://www.bxpsoftware.com/	Call Center
ByteWay Speech	http://www.byteway-speech.com/	Call Center
C3/Customercontactchannels, Inc.	www.c3connect.com	Customer Service
C3i Solutions - Telerx	www.c3isolutions.com	Call Center; Social
C5 Insight, Inc.	www.c5insight.com	Integration
CafeX Communications Inc.	www.cafex.com	Integration
Calabrio Inc.	www.calabrio.com	Call Center; WFO
CaliberMind	www.calibernmind.com	Sales
Calix, Inc.	www.calix.com	Marketing
Call Center Corporation	www.thecallcentercorp.com	Call Center
Call Loop	www.callloop.com	Marketing
Call One, Inc.	www.calloneonline.com	Call Center
Call Proof LLC	www.callproof.com	Marketing
Call Tracking Metrics LLC	www.calltrackingmetrics.com	Customer Service
Callfire, Inc.	www.callfire.com	Call Center

Company	Website	CRM Categories
CallidusCloud	www.calliduscloud.com	AppExchange
CallMiner, Inc.	www.callminer.com	Call Center
CallPro CRM	www.callprocrm.com	Call Center; Marketing; Sales
Callsource, Inc.	www.callsource.com	Call Center
CallTower	www.calltower.com	Call Center
CallVU	www.callvu.com	Call Center
Campaign Monitor Inc.	www.campaignmonitor.com	Marketing
CampaignerCRM	http://www.campaignerCRM.com	Marketing
Capgemini U.S. LLC	www.capgemini.com	Integration
Capillary Technologies	www.capillarytech.com	Enterprise
Capriza	www.capriza.com	Marketing
Capterra, Inc.	http://www.capterra.com	Call Center; IVR; WFO
Capricty, Inc.	www.capricty.com	Data
Card Scanning Solutions	www.card-reader.com	Sales
CardScan / Corex	www.corex.com	AppExchange
Carnegie Speech	www.carnegiespeech.com	Call Center
Castel Communications, Inc.	www.castel.com	Analytics; Call Center; Speech Technology
Celigo	http://www.celigo.com/	Integration
Cendix	www.cendix.com	Marketing; Hosted Software
Centro, LLC	www.centro.net	Marketing
CenturyLink, Inc.	www.centurylink.com	Call Center; IVR
Certain	www.certain.com	Marketing
Cervello Inc.	www.mycervello.com	Analytics; Marketing
CFI Group Worldwide, LLC	www.cfigroup.com	Customer Service
ChannelEyes	www.channeleyes.com	Channel
Channeltivity, LLC	www.channeltivity.com	AppExchange
Chase Data Corp.	www.chasedatacorp.com	Call Center
Chatmeter	www.chatmeter.com	Marketing
Chili Piper	https://www.chilipiper.com/	Sales
Chirpify	www.chirpify.com	Customer Experience; Customer Service; Marketing; Mobile; VoC; Social
CHR Solutions Inc.	http://www.chrsolutions.com/	Customer Experience
Chute Corporation	www.getchute.com	Marketing
Cicero Inc	www.ciceroinc.com	Customer Service
Cincom Systems Inc.	www.cincom.com	Call Center; IVR
Cirrus Insight	www.cirrusinsight.com	Sales
CirrusOne	www.cirrusone.com	AppExchange; Cloud; Customer Experience; Ent Mkting Mgt; Integration; Marketing; Sales
Cisco Systems, Inc.	www.cisco.com	AppExchange; Call Center; Lead Management; Marketing; Sales; Self Service; Speech Technology; WFO
Cision	www.cision.com	Marketing
Citrix Systems, Inc.	www.citrix.com	AppExchange

Company	Website	CRM Categories
Civicrm LLC	https://civicrm.org/	Customer Service
Clarabridge, Inc.	www.clarabridge.com	Customer Service
Clari	www.clari.com	Analytics; Lead Management; Marketing; Sales
Clarity Consulting Inc.	www.claritycon.com	Integration
Claritysoft LLC	www.claritysoft.com	CRM Platform
Clarizen	www.clarizen.com	Enterprise
Clear C2, Inc.	www.clearc2.com	CRM Platform
Clear Task, Inc.	www.cleartask.com	AppExchange
ClearSlide	www.clearslide.com	Marketing; Sales
ClearStory Data	www.clearstorydata.com	Analytics
Clearview	www.clearviewlive.com	Call Center
Clerisoft	www.clerisoft.com	CRM Platform
Cleveland LLC	http://gomedia.us/	Mobile
Clickatell Corporation	www.clickatell.com	Customer Service; eCommerce
Clickdesk Inc.	www.clickdesk.com	Customer Service
ClickDimensions	http://clickdimensions.com/	Marketing
ClickFox, Inc.	www.clickfox.com	Analytics
Clickpoint Software, Inc.	www.clickpointsoftware.com	Lead Management; Marketing; Sales
Clicksoftware, Inc.	www.clicksoftware.com	WFO
ClickTale	www.clicktale.com	Analytics
Clipster	http://www.clipster-video.com/	Marketing
ClosedWon	www.closedwon.com	AppExchange
Cloud Call	www.cloudcall.com	Customer Service
Cloud Coach	www.cloudcoach.com	AppExchange; Integration
Cloud9 Analytics	www.cloud9analytics.com	AppExchange; Call Center
Cloudbakers, LLC	www.cloudbakers.com	CRM Platform
Cloudbilt, Inc.	cloudbilt.com	AppExchange; Sales
Cloudcraze Software LLC	www.cloudcraze.com	AppExchange
Cloudera, Inc.	www.cloudera.com	Data
Cloudinary	www.cloudinary.com	Customer Experience; Marketing
Cloudlock Inc.	http://www.cloudlock.com/	AppExchange
Cloudswave	www.cloudswave.com	Social
Cloudwick	http://www.cloudwick.com/	Data
Clutch Holdings	www.clutch.com	Marketing
Coffeebean Technology	www.coffeebeantech.com	Analytics; AppExchange; Business Intelligence; Call Center; Cloud; Social
Cogito Corporation	www.cogitocorp.com	Call Center
Cognizant	http://www.cognizant.com	Customer Service
Cohesity	www.cohesity.com	Big Data; Data
Comarch Inc.	http://www.comarch.com	Call Center
Comity Designs Inc	www.comitydesigns.com	Integration

Company	Website	CRM Categories
Comm100 Network Corporation	www.comm100.com	Customer Service
Communicate Systems	www.communicate.com	Call Center
CompanionLink Software, Inc.	www.companionlink.com	Sales
Comptel Communications, Inc.	www.comptel.com	Customer Service
Computer Generated Solutions, Inc.	www.cgsinc.com	Call Center
Comscore, Inc.	www.comscore.com	Marketing
Concentrix	www.concentrix.com	Call Center
Conclusive Analytics	http://www.conclusiveanalytics.com/	Analytics
Concord	www.concordnow.com	Sales
Concur	www.concur.com	Sales
Concursive Corporation	www.concursive.com	Sales; SMB/Midmarket; Hosted Software
Conductor, Inc	www.conductor.com	Marketing
Conenza, Inc.	www.conenza.com	Social
Confirmit	www.confirmit.com	Analytics
Conga	www.congamerge.com	AppExchange
Connect First, Inc.	www.connectfirst.com	Call Center
Connectandsell, Inc.	www.connectandsell.com	Sales
Connectica Solutions, LLC	www.connecticasolutions.com	Call Center
Connectwise, Inc.	www.connectwise.com	CRM Platform
Connoteate, Inc.	www.connoteate.com	Marketing
ContactMonkey	www.contactmonkey.com	Marketing
ConvergeHub	www.convergehub.com	Marketing; Sales; SMB/Midmarket
Convergent Resources, Inc.	www.convergentusa.com	Call Center
ConvergeOne Advanced Services	www.convergeone.com	Customer Service
Convergytics	www.convergytics.net	Analytics
Conversational Technologies	www.conversational-technologies.com	Integration
ConversationDriver, LLC	www.conversationdriver.com	Call Center
Conversica LLC	www.Conversica.com	AI, Machine Learning; Marketing; Sales
ConverSocial	www.conversocial.com	Call Center; Social
Convoso	www.convoso.com	Call Center
Coordinated Systems, Inc. (CSI)	www.cseworld.com	Call Center
COPC Inc	www.copc.com	Integration
Copia International, Ltd	www.copia.com	Marketing
Corporate Renaissance Group Inc	www.crgroup.com	Integration
Corporate Visions, Inc.	www.corporatevisions.com	Sales
Creative Computing Solutions, Inc.	www.ccsin.com	Analytics; Big Data
Creative Virtual USA	http://www.creativevirtual.com/	Call Center; Mobile; Self Service; WFO
Creedenz Solutions, Inc.	www.creedenz.com	CRM Platform
Crescendio, LLC	http://crescendio.com/client-solutions/contact-centers/	Call Center

Company	Website	CRM Categories
Critical Impact	http://www.criticalimpact.com/	Marketing
Crittercism	www.crittercism.com	Mobile
CRM ASP, Inc.	www.freecrm.com	Cloud; Sales; SMB/Midmarket
CRM Manager	www.crm-manager.net	Integration
CRM Synx	www.crmsynx.com	CRM Platform
CRMFusion Inc	www.crmfusion.com	CRM Platform
Crmit Solutions, Inc.	www.crmit.com	Integration
Crmsuite Corporation	https://www.crmsuite.com/	CRM Platform
CrowdFlower	www.crowdflower.com	Analytics
CSG Systems International	www.csги.com	Call Center; IVR
Curata, Inc.	www.curata.com	Marketing
CureCRM	curecrm.com	AppExchange
Customer Analytics	http://www.customeranalytics.com	Analytics
Customer Portfolios, LLC	www.customerportfolios.com	Marketing
Customer.io	https://customer.io/	Marketing
Custora	www.custora.com	Marketing
Cutting Edjj Consulting Ltd	www.cuttingedjj.com	Integration
Cyara Solutions Corp.	www.cyara.com	Customer Service
Cygent Infotech	www.cygent-infotech.com	Integration; Mobile
Cygeno Apps For Ordering	www.cygeno-apps.com	Sales
Daffodil Software, Inc.	www.aplane.com	Google Apps
Danex-Dezide	www.dezide.com	Knowledge Management
Database Systems Corp.	www.databasesystemscorp.com	Call Center; Speech Technology
Database101.com	database101.com	Big Data
Dataflux Corporation LLC	www.dataflux.com	Big Data
Datafox Intelligence, Inc.	www.datafox.com	AppExchange; Big Data
Datahug	http://www.datahug.com/	Analytics; Big Data
Datamark, Inc.	www.datamark.net	Enterprise
Datameer, Inc.	www.datameer.com	Analytics
Datamentors, LLC	www.datamentors.com	Analytics; Big Data
Datanyze, Inc.	www.datanyze.com	Marketing
Dataoceans, LLC	www.dataoceans.com	Data
Datarista, Inc.	http://www.datarista.com/	Marketing
Datasift	datasift.com	Analytics; Data
DataStax	www.datastax.com	Data
DataTech Smartsoft	www.smartsoftusa.com	Data
DataTorrent	www.datatorrent.com	Big Data
Datorama Inc.	www.datorama.com	Analytics; Marketing
Datto - Backupify, Inc.	www.backupify.com	AppExchange
Datto, Inc.	www.dattobackup.com	Data

Company	Website	CRM Categories
Dealertrack	www.Dealertrack.com	Channel
Deep 6 AI	www.deep6ai.com	AI, Machine Learning; Analytics; Big Data; Business Intelligence
DEG Digital	www.degdigital.com	AppExchange
DelaGet, LLC	www.delaget.com	Data
Delighted Inc.	www.delighted.com	Customer Service
Dell Boomi	www.boomi.com	Cloud
Deloitte Consulting LLP	www.deloitte.com	Integration
Deloitte Digital	http://www2.deloitte.com/	AppExchange; Integration
Deluxe - VerticalResponse, Inc.	www.verticalresponse.com	Marketing
Demand Media, Inc.	www.leafgroup.com	Social
Demandbase, Inc.	www.demandbase.com	Account Based Marketing; Analytics; Marketing
Denodo Technologies	www.denodo.com	Data
Desk.com	Desk.com	AppExchange; Call Center; Cloud; Google Apps; Social; Hosted Software
Devicebits, LLC	http://www.devicebits.com/	Customer Service
Dial Connection LLC	www.dialconnection.com	Call Center
Dialogic Corporation	www.dialogic.com	Call Center
DialogTech (ifbyPhone)	www.dialogtech.com	IVR; Mobile; Speech Technology
Dial-Once Inc.	www.dial-once.com	Customer Service
Dialsource	www.dialsource.com	AppExchange
Digital DataVoice	www.ddvc.com	Customer Service
Digital River - BlueHornet Networks	www.bluehornet.com	Marketing
DIMEL0	http://www.dimelo.com/	Social
Directly	www.directly.com	Customer Service
DiscoverOrg.com	www.discoverorg.com	AppExchange
DNN Corp.	www.dnnsoftware.com	Marketing
DocuLynx - docHarbor	www.doculynx.com	Self Service
DocuPhase formerly iDatix	www.docuphase.com	Customer Service
Docurated	www.docurated.com	Sales
DocuSign, Inc.	www.docusign.com	AppExchange
Domo, Inc	www.domo.com	Analytics
dotmailer	www.dotmailer.com	Marketing
DoubleDutch	http://doubledutch.me/	Marketing
Dow Jones	www.dowjones.com	AppExchange
Drawloop Technologies Inc	www.drawloop.com	Cloud
DreamFactory	www.dreamfactory.com	Data
Dri	http://www.dri-global.com	Integration
DrivenBI	www.drivenbi.com	Analytics
Dun & Bradstreet Corp	www.dnb.com	Data
dvsAnalytics	www.dvsanalytics.com	Analytics; Big Data; Business Intelligence; Call Center; Customer Service; WFO
DXC Technology - HP Enterprise	www.dxc.com	Call Center; Self Service; Speech Technology

Company	Website	CRM Categories
Dynamic Interactive Corp	www.dynamicic.com	Call Center
Dynamic Signal, Inc.	www.dynamicsignal.com	AppExchange
Eagle Creek Software Services, Inc	www.eaglecrk.com	Integration
EasyAsk Inc.	www.easyask.com	Self Service
Eckoh - Product Support Solutions, Inc.	www.psshelp.com	Speech Technology
Ecovate Inc.	www.readytalk.com	AppExchange
EdgeVerve Systems	www.edgeverve.com	Call Center; Cloud; Customer Experience; Customer Service; Help Desk; WFO
Egnyte Inc.	www.egnyte.com	AppExchange
Elateral Ltd	www.elateral.com	Marketing
Elavon	www.elavon.com	Marketing
Emailvision Inc.	http://www.emailvision.com/	Social
Emarketeer USA	http://www.emarketeer.com/	Marketing
Emma, Inc.	www.myemma.com	Marketing
Empirix	www.empirix.com	Call Center; Speech Technology
Enacomm, Inc.	http://www.enacommweb.net	Call Center; IVR
Endeavor Information Systems, Inc.	www.endeavorsystems.com	Sales
Endeavorcpq	endeavorcpq.com	AppExchange
Enecto	http://www.enecto.com/	Sales
Engage.cx	http://www.engage.cx	Customer Service
Engagio Inc	http://www.engagio.com	Account Based Marketing; Marketing
Engajer	www.engajer.com	Marketing
Enghouse Interactive Inc.	www.enghouseinteractive.com	Call Center; IVR; Self Service; Speech Technology; WFO
Enjay IT Solutions Ltd.	www.enjayworld.com	Integration
Enquire Solutions	http://enquiresolutions.com/	Integration
Ensighten, Inc.	www.ensighten.com	Integration
Enterprise Hive	http://www.enterprisehive.com/	Enterprise
Entomo Inc.	www.entomo.com	Channel
Entrinsik	http://www.entrinsik.com/	Analytics
Envision, Inc.	www.envisioninc.com	Call Center; Marketing; Self Service; WFO
Epic Connections, Inc.	www.epicconnections.com	Call Center
Epicom	http://www.epicom.com/	Integration
Epsilon Data Management LLC	www.epsilon.com	Marketing
e-SignLive by VASCO	www.esignlive.com	Sales
Etech Global Services, LLC	www.itechgs.com	Analytics
Etherios, Inc.	www.etherios.com	AppExchange
Etouches, Inc.	www.etouches.com	Marketing
Etouchpoint	www.etouchpoint.com	Customer Service
Evergage	www.evergage.com	Marketing
Evernote	www.evernote.com	AppExchange
Everstring	www.everstring.com	Marketing

Company	Website	CRM Categories
evolve24	http://evolve24.com/	Analytics
Excela Solutions	www.excelasol.com	Integration
Experlogix, Inc.	www.experlogix.com	Integration
Expertus, Inc.	www.expertus.com	AppExchange; Call Center
Exsys	www.esys.com	Self Service
Extentia Information Technology	http://www.extentia.com/	Integration
Falcon Social ApS	http://www.falconsocial.com/	Social
Fastcall	www.fastcall.com	AppExchange
Fat Free CRM	www.fatfreecrm.com/	CRM Platform
FC Business Intelligence	http://www.fcbusinessintelligence.com/	Business Intelligence
Feedback Ferret Inc.	www.feedbackferret.com	Analytics; Customer Experience
Fenero	http://www.fenero.com/	Call Center
FICO - Fair Isaacs	www.fico.com	Analytics
Fieldaware Us, Inc.	www.fieldaware.com	AppExchange; Marketing
FieldSalesPro	http://fieldsalespro.com/	AppExchange
FinancialForce.com	www.financialforce.com	Integration
First Data Corporation	www.firstdatacorp.com	IVR
FirstRain	www.firstrain.com	Analytics
Firstsource Advantage LLC	www.firstsource.com	Customer Service
FirstWave Technologies	www.firstwave.net	Marketing
Fision	www.fisiononline.com	Marketing
five9, Inc	www.five9.com	Call Center; IVR; Mobile
Flok	www.flok.com	Marketing
FlowForma,	http://www.flowforma.com/	Integration
Fonality, Inc.	www.fonality.com	Call Center
fonolo	www.fonolo.com	Call Center
Foresee By Answers	www.foreseerresults.com	Analytics
FPX, LLC	www.fpx.com	Analytics; AppExchange; Sales
Fractal Analytics Inc.	www.fractalanalytics.com	Customer Service
Freshaddress, Inc	www.freshaddress.com	Marketing
Freshdesk	www.freshdesk.com	Google Apps; Mobile; WebRTC
Fuel Cycle	www.thinkpassenger.com	Analytics; Customer Experience; Customer Service
Fujitsu America, Inc.	www.fujitsu.com	Enterprise
Full Circle Insights, Inc.	www.fullcircleinsights.com	Marketing; Sales
Funnelsource.com	www.funnelsource.com	Sales
Furstperson, Inc.	www.furstperson.com	Analytics
Fusionops Inc.	www.fusionops.com	Analytics; AppExchange
Future Simple	www.futuresimpleinc.com	Sales
Fuze Digital Solutions	www.fuze.com	Call Center
Fynsis Softlabs	www.fynsis.com	Integration

Company	Website	CRM Categories
G2 Analytics	http://g2analytics.co/	Analytics
Gainsight	www.gainsight.com	AppExchange
Galigeo	www.galigeo.com	Marketing
Gameffective	www.gameffective.com	Customer Service
GB Group -Loqate	www.loqate.com	Marketing
Gemalto, Inc.	www.gemalto.com	Customer Service
Generation O Marketing	www.generationomarketing.com	Marketing
Genoo LLC	www.genoo.com	Marketing
Genpact	www.genpact.com	Call Center
Geofeedia, Inc.	www.geofeedia.com	Analytics
Geomant	www.geomant.com	Customer Service
Geoscape International, Inc.	www.geoscape.com	Marketing
GetFeedback	www.getfeedback.com	Customer Service
GfK	www.gfk.com	Analytics
Gigya, Inc.	www.gigya.com	Customer Service
GINGON Solutions	www.gingon.com	Marketing
Giva, Inc.	www.givainc.com	Call Center; Self Service; Speech Technology
Glance Networks, Inc.	www.glance.net	Customer Service
Global Connect	www.gc1.com	Customer Service
Globitel	www.globitel.com	Marketing
Glympse	www.glympse.com	Marketing
GM Voices, Inc.	www.gmvoices.com	Customer Service
GMC Software Technology Inc	www.gmc.net	Customer Service
GONG IO	www.gong.io	Sales
GoodData Corp.	www.gooddata.com	Analytics; AppExchange; Big Data; Business Intelligence; Cloud; Data; Sales; Hosted Software
GotMarketing	http://www.gotmarketing.com	Marketing
Gravity Software	www.go-gravity.com	CRM Platform
GreenRope	www.greenrope.com	CRM Platform; Marketing; Sales
Greenwave Systems - Predixion Software	www.greenwavesystems.com	Analytics; Big Data
Grenada Corporation	www.granadacorporation.com	Call Center
Groove	www.groove.co	Sales
Grouplink Corporation	www.grouplink.net	Call Center
Groupware Incorporated	www.isupport.com	Customer Service
Gryphon Networks	www.gryphonnetworks.com	Marketing
H.I.G. Capital - Lionbridge Technologies	www.lionbridge.com	AppExchange
H2O.ai	http://www.h2o.ai	AI, Machine Learning
Happyfox	www.happyfox.com	Call Center; Social
Happyornot Americas Inc.	www.happy-or-not.com	Customer Service
Hatchbuck	www.hatchbuck.com	Marketing; Sales; SMB/Midmarket
Haystackcrm LLC	www.haystackcrm.com	Cloud; CRM Platform

Company	Website	CRM Categories
HBR Labs, LLC	http://www.hbrlabs.com/	Customer Service
HCL Technologies	http://www.hcltech.com/	Integration
Hearsay Social	www.hearsaysocial.com	Social
HelloSign	www.hellosign.com	Sales
Help Desk Now	www.helpdesknow.com	Self Service
Help Scout	www.helpscout.net	Customer Service
Help/Systems, LLC	www.helpsystems.com	Customer Service
Helpdesk	http://helpdeskllc.com	Self Service
HelpJuice	www.helpjuice.com	Customer Service
HelpOnClick	www.helponclick.com	Customer Service
Helpprace	http://helpprace.com/	Customer Service
Helpshift, Inc.	www.helpshift.com	Marketing
Hermes Softlab USA, Inc.	http://www.comtrade.com/	Customer Service
Higher Logic, LLC	www.higherlogic.com	Social
HigherGround, Inc.	www.higherground.com	Call Center
HighJump Software	http://www.highjumpsoftware.com	eCommerce
Highland Group, Inc.	www.highlandsolutions.com	Customer Service
Highspot	www.highspot.com	Business Intelligence; Knowledge Management; Sales
Hire On-Demand	www.hireon-demand.com	AppExchange
Hirevue, Inc.	hirevue.com	Sales
Hitachi Solutions	www.us.hitachi-solutions.com/	Integration
Hive9	www.hive9.com	Marketing
Hoopla Software	www.hoopla.net	Social
HootSuite	www.hootsuite.com	Analytics; Social
Hoovers - Dunn&Bradstreet	http://www.hoovers.com/?avention=true	Account Based Marketing; AppExchange; Marketing
Hortonworks, Inc.	www.hortonworks.com	Analytics
Host Analytics, Inc.	www.hostanalytics.com	Analytics; AppExchange; Business Intelligence; Cloud
HP - Mphasis	www.mphasis.com	AppExchange
http://www.jiveocity.com/	http://www.jiveocity.com/	Social
Hubspot, Inc.	www.hubspot.com	Marketing
Human 1.0	http://www.human1.com	Customer Service
Hyland Software	www.hyland.com	Enterprise
HyperQuality, Inc.	www.hyperquality.com	Call Center
HyperTeam	http://www.hyperteam.com/	Integration
IBM	www.ibm.com	Big Data
IBM Watson Campaign Automation	https://www.ibm.com/watson/marketing-automation	AppExchange
ibotta	www.ibotta.com	Marketing
iCentera	www.icentera.com	AppExchange
Icertis, Inc.	www.icertis.com	Sales

Company	Website	CRM Categories
ID Analytics, Inc.	www.idanalytics.com	Customer Service
iDAvatar	www.idavatars.com	Customer Service
IdeaScale	www.ideascale.com	Marketing
Identity Systems	www.identitysystems.com	Big Data
Igloo Software	www.igloosoftware.com	Customer Service
IgnitionOne, Inc.	www.ignitionone.com	Marketing
Imagini Europe Ltd	www.visualdna.com	Marketing
Impartner - TreeHouse Interactive, Inc.	www.impartner.com	Channel
Impetus Technologies	www.impetus.com	Big Data
Implisit	www.implisit.com	AppExchange
In The Chat Communications Inc	www.inthechat.com	Customer Service
Inbenta	www.inbenta.com	AI, Machine Learning; Call Center; Customer Experience; Customer Service; Self Service
inBOX25	www.inbox25.com	Marketing
inConcert	http://www.inconcertcc.com	Customer Service
IndirectSales	www.indirectsales.com	AppExchange
Indosoft, Inc	www.indosoft.com	Call Center
InetSoft Technology Corp	www.inetsoft.com	Analytics
inEvidence	www.inevidence.co.uk	Integration
Infegy LLC	www.infegy.com	Social
Infer, Inc.	www.infer.com	Analytics
Inference Solutions	www.inferencesolutions.com	Call Center
Influitive Corporation	www.influitive.com	Customer Service
InfoCision Management Corp.	www.infocision.com	Marketing
Infogain Corporation	www.infogain.com	Analytics
Infogroup	www.infogroup.com	Big Data
Infor - Birst, Inc.	www.birst.com	Business Intelligence
Infor Global Solutions	www.infor.com	Ent Mktg Mgt
Informatica Corporation	www.informatica.com	AppExchange; Business Intelligence
Information Builders	www.informationbuilders.com	Analytics
Infosys	www.infosys.com	Integration
Infratel	www.infratel.com	Call Center
INFUSE media	www.infusemedia.com	Account Based Marketing; Lead Management; Marketing; Sales
Infusionsoft	www.infusionsoft.com	Google Apps; SMB/Midmarket
INgage Networks	http://www.ingagenetworks.com/	Social
Injixo Inc	www.injixo.com	Call Center
inMarket	www.inmarket.com	Marketing
InMoment, Inc	www.inmoment.com	Call Center
Inova Solutions, Inc.	www.inovasolutions.com	Call Center
inQ, Inc.	www.inq.com	Business Intelligence; Marketing; Sales
InQuba	www.inquba.com	Customer Experience; Customer Service

Company	Website	CRM Categories
Insidesales / C9	www.c9inc.com/	Analytics; AppExchange; Sales
Insidesales.com, Inc.	www.insidesales.com	Sales
Insideview Technologies, Inc.	www.insideview.com	AppExchange; Oracle Partner
Insightly	http://www.insightly.com/	CRM Platform
InsightPool - Next Principles	www.insightpool.com	Marketing
Insightsquared, Inc	www.insightsquared.com	Analytics; AppExchange; Gamification; Sales
Insite Software Solutions, Inc.	www.insitesoft.com	Customer Service
Instaply, Inc.	www.instaply.com	Customer Service
Insurance Technologies	www.insurancetechnologies.com	Marketing
Intacct	www.intacct.com	Customer Service
Inte Q	www.inteqinsights.com	Customer Service
Integrate.com, Inc.	www.integrate.com	Marketing
Integrated Marketing Partners	www.imarketingpartners.com	Marketing
Intelepeer Cloud Communications LLC	www.intelepeer.com	Call Center
InteliWISE.com	www.inteliwise.com	Customer Service
Interaction Metrics	www.interactionmetrics.com	Customer Service
Interactions Corporation	www.interactions.net	Call Center
Interactive.com	www.interactive.com	Marketing
Intercom Online, Inc.	www.intercom.com	Marketing
Intersec Group	www.intersec.com	Analytics
Intradiem	www.intradiem.com	Call Center
Intuit Inc.	www.intuit.com	Analytics; Marketing
Invensis Technologies	www.invensis.net	Integration
Invgate	www.invgate.com	Call Center
Invisible Solutions Inc.	www.invisiblesolutions.com	AppExchange; Mobile; Sales
invisibleCRM	http://www.invisiblecrm.com	AppExchange; Sales
Invoca	www.invoca.com	Call Center; Marketing; Mobile; Omni/Multi Channel
Invoiceit	www.weinvoiceit.com	AppExchange; Marketing
ion Interactive	www.ioninteractive.com	Marketing
IOVOX	www.iovox.com	Analytics
iPerceptions	https://www.iperceptions.com/	Customer Service
iPipeline	http://www.ipipeline.com/	AppExchange
IQ Ventures - SpeechiQ	www.speechiq.com	Call Center
iQuoteXpress	www.iquotexpress.com	Sales
IR - Integrated Research	www.ir.com	Call Center
iSky	www.isky.com	Customer Service
I-SNAPSHOT LTD	www.i-snapshot.com	Sales
iVanti - Heat Software USA Inc.	www.heatsoftware.com	Call Center; Sales; Self Service
iViz Group - iDashboards	www.idashboards.com	Analytics
Izenda, L.L.C.	www.izenda.com	Analytics
Jabra Corporation	www.jabra.com	Call Center

Company	Website	CRM Categories
Jacada Inc.	www.jacada.com	Call Center; IVR
Jade Global, Inc.	www.jadeglobal.com	Analytics
Janrain, Inc.	www.janrain.com	Data
Jasper Communication Inc	www.jasper.com	IoT
JDA Software Group, Inc.	www.jda.com	Customer Service
Jetlore	www.jetlore.com	Analytics; Marketing
Jitterbit	www.jitterbit.com	Customer Service
Jones/N C T I	https://www.ncti.com/	Customer Service
Journaya	www.leadid.com	Marketing
JuiceMetriQs	www.juicemedia.com	Big Data; Business Intelligence; Marketing
Junxure	www.junxure.com	CRM Platform
JustSticky	www.juststicky.com	Customer Experience; Marketing; Social
Kahuna, Inc.	www.kahuna.com	Marketing
Kandy.io	www.kandy.io	Call Center; Cloud; Customer Experience; Customer Service; IoT; Mobile
Kayako, Inc.	www.kayako.com	Customer Service
Kenandy	www.kenandy.com	AppExchange
Kenshoo	www.kenshoo.com	Marketing
Keste, LLC	www.kestecom	Marketing
Kimble	www.kimbleapps.com	AppExchange; Integration
King Innovative™	http://www.kinginnovative.com/	Analytics
Kintone Corporation	www.kintone.com	Big Data
KISSmetrics	www.kissmetrics.com	Analytics
Kit. CRM, INC	www.kitcrm.com	Marketing
Kitewheel	www.kitewheel.com	Customer Service
KIVA Group	http://www.kivagroup.com/	Customer Service
Knoah Solutions, Inc.	www.knoah.com	Customer Service
Knowledge Anywhere	www.knowledgeanywhere.com	Customer Service
Knowledge Marketing	www.knowledgemarketing.com	Marketing
Knowledge Powered Solutions LTD	www.kpsol.com	Knowledge Management
KnowledgeTree Inc.Acquired by SAVO Group	www.knowledgetree.com	Sales
KnowledgeVision Systems Incorporated	www.knowledgevision.com	Customer Service
Knowles Intelligent Audio	www.audience.com	Speech Technology
Komiko	www.komiko.com	Customer Service
Kona DataSearch	www.konadsc.com	Analytics
KonnectForce CRM	www.konnectforce.com	Marketing
Kony Solutions, Inc.	www.kony.com	Mobile
KPMG	www.kpmg.com	Integration
Kronos Incorporated	www.kronos.com	Customer Service
Kustomer	www.kustomer.com	Customer Service
Kzo Innovations, Inc.	www.kzoinnovations.com	Customer Service

Company	Website	CRM Categories
Language I/O	www.languageio.com	Customer Service
Language Services Associates, Inc.	www.lsaweb.com	Customer Service
Lattice Engines, Inc.	www.lattice-engines.com	Marketing
LaunchDM	launchdm.com	Data; Marketing
Lead Master	www.leadmaster.com	Marketing
Lead Outcome	http://www.leadoutcome.com/	Marketing
Lead411 Corporation	www.lead411.com	Marketing
Leadformix Inc	www.leadformix.com	Lead Management
LeadGenesys Inc	www.leadgenesys.com	AppExchange; Lead Management
Leadgenius, LLC	www.leadgenius.com	Marketing
Leadlander	www.leadlander.com	Marketing
Leadmd, Inc.	www.leadmd.com	Marketing
Leadspace	www.leadspace.com	Analytics; AppExchange; Big Data; Business Intelligence; Cloud; Data; Marketing; Sales
LeadSquared	www.leadsquared.com	Lead Management; Marketing
Léger Métrics Inc	www.agilitymetrics.com	Customer Experience; Marketing
Lenos Software	www.lenos.com	Marketing
Less Annoying CRM	www.lessannoyingcrm.com	SMB/Midmarket
Lesssoftware	www.lesssoftware.com	Enterprise
Level Eleven, LLC	www.leveleleven.com	Sales
Levementum	www.levementum.com	Sales
Lexalytics, Inc.	www.lexalytics.com	Analytics
Liferay, Inc.	www.liferay.com	Customer Service
Lightbend	www.lightbend.com	Business Intelligence; Cloud; Data
Lightbound, LLC	www.lightbound.com	Call Center
Lime Light CRM	www.limelightcrm.com	CRM Platform
Linc Global	www.letslinc.com	CRM Platform
LinkedIn Corporation	www.linkedin.com	AppExchange
LinkedIn Marketing Solutions	https://business.linkedin.com/marketing-solutions	Marketing
LinkPoint360	www.linkpoint360.com	Marketing
Liondesk	www.liondesk.com	Marketing
Liquid Frame Works	www.liquidframeworks.com	Marketing
LiquidHub	http://www.liquidhub.com	Customer Service
LiquidPlanner, Inc.	www.liquidplanner.com	Sales
List Services Corp.	www.listservices.com	Marketing
Lithium Technologies, Inc.	www.lithium.com	Business Intelligence; Call Center; Customer Experience; Customer Service; Sales; Social
Litmos Training Ops	http://www.litmos.com	Ent Mktg Mgt; Marketing
LiveChat, Inc.	https://www.livechatinc.com/	Customer Service
Liveclicker Inc.	www.liveclicker.com	Marketing
LiveHelpNow	http://www.livehelpnow.net/	Customer Service

Company	Website	CRM Categories
Livehive Inc	www.livehive.com	Sales
LiveIntent, Inc.	www.liveintent.com	Marketing
LiveOps	www.liveops.com	Call Center; IVR; WebRTC
Liveperson, Inc.	www.liveperson.com	Self Service; Speech Technology; Hosted Software
LiveRamp	www.liveramp.com	Marketing
LiveVox, Inc.	www.livevox.com	Call Center
LiveWorld	www.liveworld.com	Call Center; Customer Experience; Customer Service; Social
Localytics Char Software	www.localytics.com	Marketing
Logi Analytics	www.logianalytics.com	Analytics
Logicbox Software	www.logicboxsoftware.com	Customer Service
LogMeIn, Inc.	www.logmein.com	Customer Service
Long Jump	www.longjump.com	SMB/Midmarket
LookBookHQ	www.lookbookhq.com	Marketing
Looker	www.looker.com	Analytics
LookOut Software Inc.	www.lookout.com	Analytics; Integration; Mobile
Lotame	www.lotame.com	Analytics
LumenVox	www.lumenvox.com	Speech Technology
Luminoso LLC	www.luminoso.com	Call Center
Lundalogik AB	www.lundalogik.com	CRM Platform
Lytics	www.getlytics.com	Big Data; Customer Experience; Customer Service; Marketing
M2m Strategies, LLC	www.m2mstrategies.com	Marketing
Maana	www.maana.io	Customer Service
Machrotech, LLC	www.goecart.com	CRM Platform; eCommerce
Magento Commerce	www.magento.com	Customer Service
Magentrix	www.magentrix.com	Sales
Magic Software	www.magicsoftware.com	Integration
Magic Software Enterprises Inc.	www.magicsoftware.com	Mobile
Magnet 360, LLC	www.magnet360.com	Integration
Magnitude Software	www.magnitude.com	Data
MainTrax, LLC	www.maintrax.com	Customer Service
Makesbridge Technologies	www.makesbridge.com	Marketing
Manam Infotech	www.manamtech.com	Marketing
Mansa Systems	www.mansasys.com	Marketing
MAPP - Teradata	http://www.teradata.com/	Analytics; Big Data; Ent Mkting Mgt
MapR Technologies	www.mapr.com	Big Data
Marchex, Inc.	www.marchex.com	Account Based Marketing; Analytics; Call Center; Marketing
MarcomCentral	www.marcom.com	Marketing
Marin Software Incorporated	www.marinsoftware.com	Marketing
MaritzCX	www.maritzcx.com	Self Service
Marketbridge Corp	www.market-bridge.com	Marketing
Marketcircle Inc	www.marketcircle.com	Marketing

Company	Website	CRM Categories
Marketfish Inc.	www.marketfish.com	CRM Platform
Marketing360	www.marketing360.com	B2B; Marketing; Sales
Marketo Inc.	www.marketo.com	AppExchange; Lead Management; Marketing; Sales
MarketSync	www.marketsync.com	Cloud
MarkLogic Corporation	http://www.marklogic.com	Big Data
Masergy Communications, Inc.	www.masergy.com	Call Center
Massive Impressions	www.massiveimpressions.com	Marketing
Matrix Solutions, LLC	www.matrixformedia.com	Sales
MattsenKumar, Inc.	www.mattsenkumar.com	Analytics; Call Center; Cloud; Customer Experience; Customer Service; eCommerce; Enterprise; Help Desk; IVR; Mobile; Omni/Multi Channel; Sales; Self Service; Social; Speech Technology; VoC
Maximizer Software Inc	www.maximizer.com	SMB/Midmarket
Maxpoint Interactive, Inc.	www.maxpoint.com	Marketing
McorpCX	www.mcorpcx.com	Customer Experience; VoC
MeaningCloud	www.meaningcloud.com	Analytics
Medallia, Inc.	www.medallia.com	Customer Service
MediaCom - Beyond Interactive	www.mediacom.com	Social
Mediafly	www.mediafly.com	Sales
Mediu, LLC	www.mediuj.com	Call Center; Customer Service
Megapath	www.megapath.com	Cloud; Help Desk; Speech Technology; VoC; WFO
Megaputer Intelligence Inc	www.megaputer.com	Analytics; Customer Service
Melissa Data Corp	www.melissadata.com	Big Data; SMB/Midmarket
Mellmo Inc.	www.roambi.com	Marketing
Merchant e-Solutions	www.merchante-solutions.com	AppExchange
Message Systems Inc.	http://www.messagesystems.com	Marketing
Messagegears, LLC	www.messagegears.com	Marketing
Metadot Corporation Mojo Helpdesk	www.metadot.com	Customer Service
Metaoption LLC	www.metaoption.com	Integration
Metaswitch Networks	www.metaswitch.com	Call Center
Miarec LLC	www.miarec.com	Call Center
Micro Focus acquired SERENA Software, Inc.	www.serena.com	AppExchange
MicroAutomation, Inc.	www.microautomation.com	Call Center; IVR; Speech Technology
Microsoft - Yammer, Inc.	www.yammer.com	Social
Microsoft Corporation	www.microsoft.com	Enterprise
Midco Connections	www.midcoconnections.com	Customer Service
Miller Technology Limited	www.millertech.co.uk	CRM Platform
MindFire, Inc.	www.mindfireinc.com	Account Based Marketing; Cloud; Marketing
Mindmatrix, Inc.	www.mindmatrix.net	Channel
Mindtickle Inc.	www.mindtickle.com	Sales
MindTouch	www.mindtouch.com	Channel
Mindtree Consulting Private Limited	www.mindtree.com	Integration

Company	Website	CRM Categories
Mintigo, Inc.	www.mintigo.com	AI, Machine Learning; Business Intelligence; Customer Service; Marketing; Sales
Mitel Networks Corporation	www.mitel.com	Customer Service
Mobile Messaging Solutions	www.mms.us	Marketing
MobileIron	www.mobileiron.com	Marketing
Mobiloitte	www.mobiloitte.com	IoT; Mobile
Mobius Knowledge Services	www.mobiuservices.com	Customer Service
Moblico Solutions LLC	www.moblico.com	Data
ModusLink Global Solutions, Inc.	www.moduslink.com	Customer Service
Monet Software, Inc.	www.monetsoftware.com	Call Center; WFO
Monetate, Inc.	www.monetate.com	Customer Service
Monimbus Inc.	www.monimbus.com	Marketing
Monitise Americas, Inc.	www.monitise.com	Speech Technology
Moravia IT LLC	http://www.moraviaworldwide.com/	Customer Service
Mosaic CRM	www.mosaiccrm.com	CRM Platform
Motorola Solutions	www.motorolasolutions.com	AppExchange
Movable Ink	www.movableink.com	Marketing
Movius Interactive Corporation	www.moviuscorp.com	Marketing
Moxie Software, Inc.	www.gomoxie.com	AppExchange; Call Center; Customer Experience; Customer Service; Self Service
Moxtra, Inc.	www.moxtra.com	Marketing
Moz	www.moz.com	Marketing
Mozenda, Inc.	www.mozenda.com	Data
mParticle	www.mparticle.com	AI, Machine Learning; Marketing; Data
MRM Reference Consulting	www.mrrmreferences.com	Integration
MTI -Message Technologies, Inc.	www.messageotech.com	IVR
Mulesoft, Inc.	www.mulesoft.com	AppExchange
Mzinga, Inc.	www.mzinga.com	Marketing
N3	www.n3results.com	Marketing; Sales
NanoRep Technologies	http://www.nanorep.com/	Call Center
Natero Inc	www.natero.com	Customer Service
National Credit Center, Inc.	www.nccdirect.com	Marketing
Natural Insight	www.naturalinsight.com	Sales
Ncino, Inc.	www.ncino.com	Customer Service
Nectar Desk	www.nectardesk.com	Call Center
Needle	www.needle.com	Sales
Nemesysco Technologies	www.nemesysco.com	Call Center
Neocase Software, Inc	www.neocasesoftware.com	Call Center
NeoSpeech, Inc.	www.neospeech.com	Speech Technology
Net Results	www.net-results.com	Marketing
Netbase Solutions, Inc.	www.netbase.com	Analytics
Netbiscuits GmbH	www.netbiscuits.com	Marketing

Company	Website	CRM Categories
NetCustomer	www.netcustomer.com	Call Center; Hosted Software
Netfactor	www.netfactor.com	Marketing
NetFortris	www.netfortris.com	Call Center
NetMotion Wireless	www.netmotionwireless.com	Marketing
NetSapiens Inc.	www.netsapiens.com	Customer Service
NetSupport.com	www.netsupport.com	Call Center
Netting Solutions LLC	www.nettingsolutions.com	Customer Service
Netwoven Inc.	www.netwoven.com	Integration
Neustar Information Services, Inc.	www.neustar.biz	Analytics; Call Center; Marketing
New Relic, Inc	www.newrelic.com	Customer Service
New Voicemedia US Inc	www.newvoicemedia.com	Call Center; IVR
Newnet Communication Technologies, LLC	www.newnet.com	Customer Service
Next Door Solutions	www.ndscenter.us	Call Center
Next IT Corporation	www.nextit.com	Self Service
Nextiva	www.nextiva.com	Analytics; Call Center; Cloud; CRM Platform; Customer Experience; Customer Service; Omni/Multi Channel
NextNine Ltd.	http://www.nextnine.com/	Self Service
Nexus Electronics Company	http://www.zimplu.com/	Cloud; Sales; SMB/Midmarket
NGDATA US, Inc.	www.ngdata.com	Big Data
NICE - Nexidia	www.nexidia.com	Analytics; Call Center; Speech Technology
NICE Systems - VPI	www.VPI-corp.com	Call Center; WFO
Nielsen Company - Nielsen Marketing Cloud; Exelate	www.exelate.com	Marketing
Nimaya Inc.	www.nimaya.com	AppExchange
Nimble Inc	www.nimble.com	Social
Nintex	www.nintex.com	Big Data; Cloud; Data
Nixxis	www.nixxis.com	Business Intelligence; Call Center; Customer Experience
Nobel Limited Company, LLC	www.nobelbiz.com	Big Data
Noble Systems Corp.	www.noblesys.com	Call Center; IVR
Noetica	www.noetica.com	Call Center
NoHold Inc	www.nohold.com	Customer Service
Nomis Solutions	www.nomissolutions.com	Analytics; AppExchange; Marketing; Sales
Norada Corporation	www.norada.com	CRM Platform
Novatus, Inc.	www.novatuscontracts.com	Sales
Novetta Solutions	www.novetta.com	Analytics
Nuance - TouchCommerce	www.touchcommerce.com	Analytics; AppExchange; Call Center; Customer Experience; eCommerce; Social
Nuance Communications, Inc.	www.nuance.com	Call Center; IVR; Self Service; Speech Technology
Numa Group	www.thenumagroup.com	Integration
Nutshell LLC	www.nutshell.com	CRM Platform
Nuxiba Technologies Inc	www.nuxiba.com	Call Center
Observe Point	www.observepoint.com	Analytics; Marketing

Company	Website	CRM Categories
Oceanos Inc.	www.oceanosinc.com	Data
Octiv	http://octiv.com	Customer Service
Ofuz	http://www.ofuz.com/	Sales
OKS Ameridial Worldwide	www.ameridial.com	Call Center
Okta, Inc.	www.okta.com	AppExchange
Olark	www.olark.com	Customer Service
ON24	http://www.on24.com	AppExchange
Onbrand 24 Inc.	www.onbrand24.com	Call Center
OneReach	www.onereach.com	Customer Service
ONTRAPORT	www.ontraport.com	Customer Service
OnviSource	www.onvisource.com	Call Center
OPC Marketing	www.opc-marketing.com	Marketing
Open Access Marketing	www.openaccessmarketing.com	Marketing
Openprise	www.openprise.com	AppExchange; Data; Integration; Marketing; Sales
OpenSymmetry	www.opensymmetry.com	Sales
OpenText Corporation	www.opentext.com	Analytics; Big Data; Self Service
Opentopic, Inc.	www.opentopic.com	Marketing
Optimizely, Inc.	www.optimizely.com	Customer Service
Optimove	http://www.optimove.com/	Marketing
Opt-Intelligence, Inc.	www.opt-intelligence.com	Marketing
Opus Solutions	http://opusgroupllc.com/	CRM Platform
Oracle - Netsuite Inc.	www.netsuite.com	Sales; Self Service; SMB/Midmarket; Hosted Software
Oracle Corporation	www.oracle.com	Ent Mktng Mgt; Marketing; Mobile; Self Service
Orderdynamics Corp.	www.orderdynamics.com	Customer Service
OrecX	www.orecx.com	Call Center
Origami Logic, Inc	www.origamilogic.com	Marketing
ORM Technologies	www.orm-tech.com	Marketing
Orocrm	www.orocrm.com	CRM Platform
OutlookSoft Corporation acq by SAP	www.outlooksoft.com	Analytics
Outreach	www.outreach.io	Sales
P K 4 Software Technologies Private Limited	www.impelcrm.in	Sales
PandaDoc	www.pandadoc.com	Sales
Pandera Systems, LLC	www.panderasystems.com	Sales
Panopto, Inc.	www.panopto.com	AppExchange
Panterra Networks, Inc.	www.panterrarnetworks.com	Customer Service
Pantheon Systems	www.pantheon.io	Account Based Marketing; Marketing
Panviva, Inc.	www.panviva.com	Call Center; Knowledge Management; WFO
Paperless Proposal	www.paperlessproposal.com	Sales
Parlance	www.parlancecorp.com	Call Center
Partnerpath, LLC	www.partner-path.com	Channel

Company	Website	CRM Categories
Passage Technology	www.passagetechnology.com	Analytics
Pathmatics, Inc.	www.pathmatics.com	Marketing
Paxata	www.paxata.com	Big Data
Paymentus	www.paymentus.com	Customer Service
PBworks, Inc.,	www.pbworks.com	AppExchange
Peak 15 Systems, Inc.	www.peak15systems.com	Customer Service
Pegasus Research Group, Inc.	www.televerde.com	Marketing
Pegasystems	www.pega.com	Enterprise
Peoplelinx, Inc.	www.peoplelinx.com	Sales
PeopleMetrics, Inc.	www.people-metrics.com	Customer Service
Percepta, LLC	www.percepta-crm.com	Customer Service
Percolate Industries Inc	www.percolate.com	Marketing
PerfectMIND	www.perfectmind.com	Call Center; Cloud; Marketing; Sales; SMB/Midmarket; Hosted Software
Perficient, Inc.	www.perficient.com	Customer Service
PeriscopeIQ	www.periscopeiq.com	Analytics
Persado Inc.	www.persado.com	Analytics
Phaseware, Inc.	www.phaseware.com	Customer Service
Phonexa	www.phonexa.com	Call Center
Ping Identity	www.pingidentity.com	Customer Service
Pipedrive Inc.	www.pipedrive.com	CRM Platform; SMB/Midmarket; Sales
PipelineDeals	www.pipelineleads.com	Google Apps; Sales
Piplinersales.com	www.piplinersales.com	Sales
Pipkins, Inc.	www.pipkins.com	Call Center
Pissed Consumer	www.pissedconsumer.com	Customer Experience; Customer Service; Marketing
Pitchbook Data, Inc.	www.pitchbook.com	Analytics
Pitney Bowes	www.pb.com/software	Marketing
Pivotstream	www.pivotstream.com	Analytics
Pixlee	www.pixlee.com	Customer Experience; Lead Management; Marketing; Mobile; Social
Placecast	www.placecast.net	Marketing
Plan2Win Software	www.plan2winsoftware.com	Sales
Platform28, LLC	www.platform28.com	Call Center
Playvox	www.playvox.com	Customer Service
Plum Voice	www.plumvoice.com	IVR
Point Inside	www.pointinside.com	Analytics
Pointel	http://www.pointelsolutions.com/	Customer Experience
Polyvista, Inc.	www.polyvista.com	Analytics
Ponvia Technology, Inc.	www.ponvia.com	Customer Service
POS Portal	www.posportal.com	Ent Mktg Mgt; Marketing; Sales
Possiblenow, Inc.	www.possiblenow.com	Customer Service
PowerObjects	http://www.powerobjects.com/	Enterprise

Company	Website	CRM Categories
PowerReviews, Inc.	www.powerreviews.com	Self Service
Pramata	www.pramata.com	Analytics; Business Intelligence; Data; Ent Mkting Mgt; Lead Management; Marketing; Sales
Presence Technology LLC An Enghouse Interactive Company	www.presenceco.com	Call Center; Speech Technology
Prevedere, Inc	www.prevederesoftware.com	Analytics
PrintSf.com	www.printsf.com/	Marketing
Prism Visual Software Inc.	www.prismvs.com	Customer Service
Processunity, Inc.	www.processunity.com	Channel
Prolifiq Software Inc.	www.prolifiq.com	Marketing
Promero, Inc	www.promero.com	Call Center
Pronexus Inc	www.pronexus.com	IVR; Speech Technology
ProofPoint	www.proofpoint.com	AI, Machine Learning; Business Intelligence; Cloud; Customer Service; Data; Integration
PropelPLM, Inc.	http://www.propelplm.com/	Marketing
ProProfs	www.proprofs.com	Marketing
PROS, Inc.	http://www.pros.com/	Analytics; Big Data; Business Intelligence; Data
ProspectSoft Ltd	www.prospectsoft.com	eCommerce
ProsperWorks	www.prosperworks.com	Cloud; CRM Platform
Protrak	www.protrak.com	CRM Platform
Provenir, Inc.	www.provenir.com	Analytics
Prysm - Kaybus	http://www.kaybus.com/	Customer Service
PTP	www.ptpinc.com	Call Center
Publicis.Sapient	www.sapient.com	AppExchange
Pubnub	https://www.pubnub.com/	Marketing
Pure Incubation LLC	www.pureincubation.com	Marketing
Pureb2b, LLC Pure Incubation	www.pureb2b.com	Marketing
Purplewire LLC	www.purplewire.com	Channel
Puzzel Ltd	www.puzzel.com.uk	Call Center; Cloud
Pyramid Analytics	www.pyramidanalytics.com	Analytics
Pyze Inc.	www.pyze.com	Marketing
QL2 Software, Inc	www.ql2.com	Analytics; Business Intelligence
Qless	www.qless.com	Customer Service
Qlik Technologies Inc.	www.qlik.com	Analytics; Business Intelligence
Q-Matic Corporation	www.q-matic.com	Customer Service
Qstream Inc	www.qstream.com	Sales
Quaero Corporation	www.quaero.com	Marketing
Qualifa	www.qualifa.co.uk	Marketing
Qualtrics International Inc.	www.qualtrics.com	Analytics; Customer Service; Data
Quantifind	www.quantifind.com	Analytics
Qube Learning	www.qube.com	Marketing; Sales
Qubit Inc.	www.qubit.com	Marketing

Company	Website	CRM Categories
Queplex Corp.	www.queplex.com	AppExchange; Call Center; Cloud; Integration; Self Service
Questback	http://www.questback.com/	Customer Service
QuestionPro	www.questionpro.com	Customer Service
QuinStreet	www.quinstreet.com	Account Based Marketing; Marketing
Quote Roller, Inc.	www.quoteroller.com	Sales
Qvidian Corporation	www.qvidian.com	Sales
Raab Associates Inc. Founder at CDP Institute	www.raabassociatesinc.com	Customer Experience
Rackspace	www.rackspace.com	AppExchange
Radish Systems, LLC	www.radishsystems.com	Call Center
RadiumOne	www.radiumone.com	Marketing
Radius Intelligence, Inc.	www.radius.com	Marketing
Raecko Software LLC	www.raeko.com	Analytics
RankMiner, Inc.	www.rankminer.com	Analytics
Rant & Rave	www.rantandrave.com	Customer Service
Rapid Technologies, Inc.	www.raptek.com	Integration
RapidMiner, Inc.	www.rapidminer.com	Data
Razorfish	www.razorfish.com	Marketing
Razorsync, LLC	www.razorsync.com	Customer Service
Razorsync, LLC	www.razorsync.com	Mobile
Rdialogue LLC	www.rdialogue.com	Customer Service
ReachDynamics	www.reachdynamics.com	Marketing
ReachForce Inc.	www.reachforce.com	Data; Marketing
ReachLocal, Inc.	www.reachlocal.com	Marketing
Really Simple Systems	www.reallysimplesystems.com	CRM Platform; Marketing
Red Funnel Consulting LLC	www.fatstax.com	Sales
Red Sky Solutions, LLC	www.redskysolutions.com	Integration
Redpoint Global Inc.	www.redpoint.net	Big Data; Customer Experience; Customer Service; Data; Enterprise; Ent Mktng Mgt
Refer.com	www.refer.com	Ent Mktng Mgt; Lead Management; Marketing; Sales
Referral SaaSquatch	www.referralsaasquatch.com	Marketing
Registria	www.registria.com	Marketing
Regonline	www.regonline.com	Customer Service
Relayware Inc	www.relayware.com	AppExchange
REP Solution Interactive Inc	www.repsolution.com	Marketing
Replicon Corporation	www.replicon.com	AppExchange
Resco, Inc.	www.resco.net	Marketing; Mobile
Resonate, Inc.	www.resonate.com	Marketing
ResponseTek Networks Corp	www.respondetek.com	Call Center; Customer Experience
Retailnext, Inc.	www.retailnext.net	Analytics
Retention Science	www.retentionscience.com	Marketing

Company	Website	CRM Categories
Return Path, Inc.	www.returnpath.net	Marketing
Revana	www.revana.com	Customer Experience; Customer Service; Marketing; Sales
Revenue.com	www.revenue.com	Marketing
Rhiza Labs, LLC	www.rhiza.com	Marketing
Ricoh Corp.	www.ricoh-usa.com	AppExchange
Right On Interactive, LLC	www.rightoninteractive.com	Marketing
Right Wave Inc.	www.rightwave.com	Marketing
Right90	www.right90.com	AppExchange; Oracle Partner
Rimini Street Inc.	www.riministreet.com	Customer Service
Ringcentral, Inc.	www.ringcentral.com	Customer Service
RingDNA	www.ringdna.com	Sales
RingLead	www.ringlead.com	Marketing
Rival IQ	www.rivaliq.com	Social
Riverbed Technology, Inc.	www.riverbed.com	Data; Integration
RJmetrics	www.rjmetrics.com	Analytics
RO Innovation	http://www.roinnovation.com/	Customer Service
Robocom Systems International	http://www.robocom.com/	Speech Technology
Rocket Fuel Inc.	www.rocketfuel.com	Marketing
Rootstock Software	www.rootstock.com	AppExchange
Rosetta Marketing	www.rosetta.com	Customer Service
Roxr Software- Clicky Web Analytics	www.clicky.com	AppExchange; Lead Management
Run Mobile L.L.C.	www.runmobile.com	Marketing
Saama Technologies, Inc.	www.saama.com	Analytics
SaaSMAX Corp.	www.saasmax.com	Cloud; Integration; Sales
SageMetrics, Inc.	www.sagemeetrics.com	Analytics; Lead Management; Sales
SAGlobal	http://www.saglobal.us/	Microsoft Partners
Salentica Systems Inc.	www.salentica.com	CRM Platform
Sales Engine International	www.salesenginemedia.com	Marketing
Sales I Inc	www.sales-i.com	Sales
Sales Optima	http://www.salesoptima.com/	Sales
Sales Performance International	www.spisales.com	Sales
SalesChoice Inc	http://www.saleschoice.com/	Sales
Salesedge LLC	www.salesedgeLLC.com	Sales
Salesequity	www.salesequity.com	Sales
SalesForce Marketing Cloud	www.marketingcloud.com	AppExchange
Salesforce, Inc.	www.salesforce.com	AppExchange; Sales; Self Service; SMB/Midmarket; Hosted Software
Salesfusion	www.salesfusion.com	Marketing; Sales
Salesgenie.com	www.salesgenie.com	Sales
Salesify	www.salesify.com	Call Center; Sales
SalesJunction.com	www.salesjunction.com	Sales; SMB/Midmarket; Hosted Software
Salesloft, LLC	www.salesloft.com	Lead Management; Marketing; Sales

Company	Website	CRM Categories
SALESmanago LLC	www.salesmanago.com	Marketing
Salesmethods, LLC	https://salesmethods.com	Sales
Salesnet Inc.	www.salesnet.com	Sales; SMB/Midmarket
Salespad Solutions, LLC	www.salespad.net	Sales
Salespage Technologies Inc	www.salespage.com	Sales
Salespoint	http://salespoint.com/	Sales
SalesPredict acquired by eBay	http://www.salespredict.com/	Analytics; Sales
Salestools.io	https://salestools.io	Sales
SalesVue	http://salesvue.com/	AppExchange; Sales; SMB/Midmarket
Salezshark Inc.	www.salezshark.com	Sales; SMB/Midmarket
Salient Management Company	www.salient.com	Business Intelligence
Salytics	www.salytics.com	Integration
Samanage North America	www.samanage.com	AppExchange; Cloud; Customer Service
Samsung - HARMAN Connected Services	www.services.harman.com	Analytics
SandSIV	www.sandsiv.com	Customer Service
Santy	www.santy.com	Business Intelligence; Call Center; Customer Experience; eCommerce; EFM; Marketing; Sales
SAP - Sybase	www.sap.com	Sales
SAP Americas	www.sap.com	Ent Mktng Mgt; Self Service
SAS Institute, Inc.	www.sas.com/customer	Ent Mktng Mgt
SatMetrix	www.satmetrix.com	Customer Service
Satori Software Inc.	www.satorisoftware.com	Marketing
Satrix Solutions, LLC	www.satrixolutions.com	Customer Service
ScanBuy	http://www.scanlife.com	Marketing
ScribbleLive	www.scribblelive.com	Marketing
Scribe Software Corporation	scribesoft.com	AppExchange; Microsoft Partners
Seal Innotech LLC	www.appsfreedom.com	Marketing
Seal Software Inc.	www.seal-software.com	Analytics
Seek Visibility	http://www.seekvisibility.com	Marketing
Segment	www.segment.com	Data
Segmint Inc.	www.segmint.com	Marketing
Seismic Software, Inc.	www.seismic.com	Marketing; Sales
Selling to Zebras Inc.	www.sellingtozebras.com	Sales
Selltis LLC	www.selltis.com	B2B
Sentient Technologies (usa) LLC	http://www.sentient.ai/	AI, Machine Learning; eCommerce; Marketing
Service Fusion	http://www.servicefusion.com	Customer Service
Service Management Group, Inc.	www.smgi.com	Integration
Servicemax, Inc.	www.servicemax.com	Customer Service
ServiceSource International, Inc.	www.servicesource.com	Customer Service
Servigistics	www.servigistics.com	Self Service
Servion Global Solutions Inc.	www.servion.com	Customer Service

Company	Website	CRM Categories
Sesame Software	www.sesamesoftware.com	AppExchange; Data
SessionM	www.sessionm.com	Data
SESTEK	www.sestek.com	Customer Service
Shadetree Tech	www.shadetreetechnology.com	Sales
Sharpen formerly Fathom Voice	www.fathomvoice.com	IVR
SharpSpring	www.sharpspring.com	Marketing
Sherweb Inc	www.sherweb.com	Integration
Shift CRM Inc.	www.shiftcrm.com	Integration
Shopify Inc.	shopify.com	eCommerce
Shoretel, Inc.	www.shoretel.com	Call Center
ShoreTel, Inc.- Corvisa	www.shoretel.com	Call Center
Showpad, Inc.	www.showpad.com	Sales
Shufflrr, LLC	www.shufflrr.com	Sales
SierraCRM, Inc.	www.sierracrm.com	Cloud; Marketing; Sales
SightCall	http://www.sightcall.com/	Customer Service
Sigma Systems Group Inc	www.sigma-systems.com	Sales
Signal Digital, Inc.	www.brighttag.com	Marketing
Signpost, Inc.	www.signpost.com	Marketing
SilverlineCRM	http://silverlinecrm.com/	Integration
Simego	http://www.simego.com/	Microsoft Partners
Simple	www.simplehq.com	Marketing
Simplify360	http://simplify360.com/	Social
Simplus	www.simplus.com	Sales
Sip Print LLC	www.sipprint.com	Call Center
Skedulo	www.skedulo.com	Marketing
Skuidify LLC	www.skuidify.com	Data
SkyeyTech, Inc.	www.crmdesk.com	Customer Service
SkyFeedback	www.skyfeedback.com	Customer Service
Skyhigh Networks Inc.	www.skyhighnetworks.com	Data
Skymosity	www.skymosity.com	Analytics; AppExchange
Smart Action Company LLC	www.smartaction.com	AI, Machine Learning; Call Center; IVR; Speech Technology
SmarterTools, Inc.	www.smartertools.com	Customer Service
SmartFocus Inc.	www.smartfocus.com	Marketing; Mobile; Sales
Smartling, Inc.	www.smartling.com	Marketing; Mobile
Smartlogic	www.smartlogic.com	Analytics
Snapapp LLC	www.snapapp.com	Marketing
Snowflake	www.snowflake.net	Big Data
Socedo	www.socedo.com	Social
SOCi	www.meetsoci.com	Analytics; Marketing; Social
Socialbakers	www.socialbakers.com	Social
Socialrank Media LLC	www.socialrankmedia.com	Social

Company	Website	CRM Categories
Socialsphere, Inc.	www.socialsphere.com	Social
SocialTwist	www.socialtwist.com	Social
Softclouds, Llc.	www.softclouds.com	Customer Service
Soleo Communications	www.soleo.com	Speech Technology
Solvvy	www.solvvy.com	Customer Service
Sparkcentral	www.sparkcentral.com	Customer Service
Spearfysh Inc	www.spearfysh.com	Sales
Spectrum Corporation	www.specorp.com	Call Center
Speed To Contact, LLC	www.speedtocontact.com	Sales
SPi CRM	www.spi-global.com	Call Center; Hosted Software
SpiceCSM	www.spicecsm.com	Customer Service
Splawn & Ward Associates LLC	www.splawnandward.com	Big Data; Data
SPLICE Software, Inc.	www.splicesoftware.com	Customer Service
Splunk Inc.	www.splunk.com	Customer Service
Spok, Inc.	www.spok.com	Call Center
Spoken Communications	www.spoken.com	Call Center
Spredfast - Shoutlet	www.spredfast.com	Social
Spredfast, Inc.	www.spredfast.com	Social
SpringCM Inc.	www.springcm.com	AppExchange
Sprinklr, Inc.	www.sprinklr.com	Social
Sprout Social Inc.	www.sproutsocial.com	Social
Sproutloud Media Networks, LLC	www.sproutloud.com	Channel
SPS Commerce, Inc.	http://www.spscommerce.com	Customer Service
SQM Group Inc.	www.sqmgroup.com	Customer Service
Squelch	www.squelch.io	Analytics
Squirro	http://squirro.com/	Analytics
Statacorp LP	www.stata.com	Analytics
Statuspage.io	www.statuspage.io	Call Center; Customer Experience
Steelhouse	www.steelhouse.com	Marketing
Stellar Loyalty	www.stellarloyalty.com	Customer Service
Stepone, Inc.	www.steponeinc.com	Customer Service
Sterling Commerce	http://www.sterlingcommerce.com/	AppExchange
Stirista	http://www.stirista.com/	Marketing
StratSoft Inc.	http://stratsoftllc.com/	Analytics
Stratuslive, LLC	www.stratuslive.com	CRM Platform
Stream Send	www.streamsend.com	Marketing
Study.com	www.study.com	Professional Services
SuiteCX	www.suitecx.com	Customer Experience
Sumall, Inc	www.sumall.com	Social
Support.com, Inc.	www.support.com	Call Center; WFO
Sutisoft Inc.	www.sutisoft.com	Cloud; CRM Platform

Company	Website	CRM Categories
Swampfox Technologies Inc	www.swampfoxinc.com	IVR
Swiftpage, Inc.	www.swiftpage.com	Sales; SMB/Midmarket
Swiftype	www.swiftype.com	AppExchange
Swirl Networks, Inc.	www.swirl.com	Marketing
Swrve	www.swrve.com	Marketing
Sykes Enterprises Incorporated	www.sykes.com	Call Center; IVR
Symantec Corporation	www.symantec.com	Marketing
Symphonic Source Inc Cluddingo	www.symphonicsource.com	Data
Synacor- Zimbra	www.zimbra.com	Social
Syncsort - Trillium Software	www.trilliumsoftware.com	Big Data
Synergy Solutions	www.callsynergy.com	Call Center
Synety, Inc.	www.synety.com	IVR
Syntelli Solutions, Inc.	www.syntelli.com	Analytics
Synthesio Inc.	www.synthesio.com	Social
Synygy	www.synygy.com	Sales
Sysomos	www.sysomos.com	Social
Sysorex Consulting, Inc	www.sysorex.com	Analytics
SYSPRO	http://www.syspro.com/	Enterprise; Sales; SMB/Midmarket
Sytel	www.sytel.com	IVR
Tableau	www.tableau.com	Data
TABS Analytics	http://www.tabsanalytics.com/	Analytics
Tactile, Inc.	http://tactile.com/	Sales
Tagga	www.tagga.com	Marketing
Talend	www.talend.com	Analytics; AppExchange; Big Data; Business Intelligence
Talentsmart	www.talentsmart.com	Call Center
Talkdesk	www.talkdesk.com	Call Center
Talkwalker, LLC	http://www.talkwalker.com/	Social
TantaComm	www.tantacomm.com	Call Center
TapClicks	www.tapclicks.com	Marketing
Tapjoy	www.tapjoy.com	Marketing
Taptica	www.taptica.com	Account Based Marketing; Data; Marketing; Mobile
TARGET	http://www targit.com	Analytics
TaskUs	www.taskus.com	Call Center; Customer Experience; Customer Service; Help Desk
Tata Consultancy Services	www.tcs.com	Integration
TCN, Incorporated	www.tcnp3.com	Call Center
Tealium Inc.	www.tealium.com	Big Data
TeamAutomation	www.teamautomation.com	Sales
Teamgate	https://www.teamgate.com/	Sales
Techexcel Inc.	www.techexcel.com	Customer Service
TechSmith Corporation	www.techsmith.com	Sales

Company	Website	CRM Categories
Tectonic	www.gettectonic.com	Analytics; AppExchange; Big Data; Business Intelligence; Cloud; Data; Ent Mktg Mgt; Integration; Lead Management; Marketing; Microsoft Partners; Oracle Partner; Sales
Telax	http://www.telax.com/	Call Center
Teledevelopment Services Inc	www.teledevelopment.com	Call Center
Teleopti Ltd	www.teleopti.com	Call Center
Teleperformance	www.teleperformance.com	Customer Service
Televerde	www.televerde.com	Call Center; Customer Service; Sales
Televoice Inc	www.televoice.com	Call Center
Telisimo Corporation	www.telisimo.com	Call Center
Telmetrics Inc	www.telmetrics.com	Call Center; Social
TelStrat International	www.telstrat.com	Call Center
TELUS International	www.telusinternational.com	Call Center
Tenacity	www.gotenacity.com	Call Center
TenPoint7	www.tenpoint7.com	Data
Tenrox	www.tenrox.com	Integration
Terminus Software, Inc.	www.terminus.com	Marketing
Terrace Software, Inc.	www.terrace.com	AppExchange
TerrAlign	www.terralign.com	AppExchange; Sales
Thales - Guavus, Inc.	www.guavus.com	Big Data
Thanx, Inc.	www.thanx.com	Marketing
The Callr	www.thecallr.com	Call Center
The Northridge Group Inc	www.northridgegroup.com	Call Center
The Pedowitz Group	www.pedowitzgroup.com	Integration
The Savo Group Ltd	www.savogroup.com	Oracle Partner; Sales
Theorem, Inc.	www.theoreminc.net	Analytics
Thomas L. Cardella & Associates, Inc.	www.tlcassociates.com	Call Center
Thomson Reuters Corporation	www.thomsonreuters.com	AppExchange
Thoughtburst Inc	www.thoughtburstinc.com	Integration
Thoughtspot	www.thoughtspot.com	Analytics; Business Intelligence
TIBCO JasperSoft	www.jaspersoft.com	AppExchange
TIBCO Software Inc.	www.tibco.com	Marketing
TIDIO LTD	www.tidiochat.com	Customer Service
Tier1CRM	wwwtier1crm.com	CRM Platform
Timetonote CRM	http://www.timetonote.com/	CRM Platform
TimeTrade Systems	www.timetrade.com	Customer Service
T-Metrics Inc	www.tmetrics.com	Call Center
Tokbox, Inc.	www.tokbox.com	Call Center
TOPdesk USA Inc.	www.topdesk.com	Customer Service
Toptix USA LLC	http://toptix.com/	CRM Platform
Totango, Inc.	www.totango.com	CRM Platform; Customer Experience; Customer Service
TouchCR	www.touchcr.com	eCommerce; Marketing

Company	Website	CRM Categories
ToutApp	www1.toutapp.com	Lead Management; Marketing; Sales
Towards Vision Technologies TVT - C-Zentrix	http://c-zentrix.com/	Call Center
TowerData	www.towerdata.com	Data
TrackMaven	www.trackmaven.com	Analytics; Customer Experience; Marketing
Trax	http://www.trax.com/	Social
Trapit	www.trapit.com	Social
TrendSource	www.trendsource.com	Customer Experience
Trifacta Inc.	www.trifacta.com	Data
Trifecta Technologies, Inc.	www.trifecta.com	Marketing
True Influence	www.trueinfluence.com	Marketing
Trueship LLC	www.trueship.com	CRM Platform; eCommerce
TRUSTe	www.truste.com	Customer Service
TrustID, Inc.	www.trustid.com	Call Center
TrustSphere	www.trustsphere.com	AppExchange
Turn Inc.	http://www.turn.com/	Marketing
TurnTree Solutions	www.turntree.com	Sales
Twilio Inc.	www.twilio.com	Customer Service
Uberflip	http://www.uberflip.com/	Marketing
Unifi Software	www.unifisoftware.com	Customer Service
Unify CRM	www.unifycrm.com	CRM Platform
Unisys Corporation	www.unisys.com	Speech Technology
UniVOIP	www.univoip.com	Marketing
Unmetric, Inc.	www.unmetric.com	Marketing
Upland Software - RightAnswers	www.rightanswers.com	Knowledge Management; Self Service
Upland Software, Inc.	www.uplandsoftware.com	AppExchange
Upstream Works Software Ltd	www.upstreamworks.com	Customer Service
USA Digital Communications, Inc.	www.usad.com	Call Center
Usabilla	www.usabilla.com	Customer Service; VoC
Usablenet Inc.	www.usablenet.com	Marketing
Usermind, Inc.	www.usermind.com	Customer Service
UXC Eclipse	www.uxceclipse.com	Integration
Vanguard Software Corporation	www.vanguardsw.com	Sales
Vanilla Forums	https://vanillaforums.com/	Social
VanillaSoft, Inc.	www.vanillasoft.com	Account Based Marketing; Call Center; Marketing; Sales
Vastedge Inc.	www.vastedge.com	Customer Experience; IoT
Ve Interactive LLC	www.veinteractive.com	Marketing
Vee24 Incorporated	www.vee24.com	Customer Service
Veeam Software Corporation	www.veeam.com	Cloud; Data; Enterprise
Veeva Systems	www.veevystems.com	CRM Platform
Velaro Incorporated	www.velaro.com	Customer Service

Company	Website	CRM Categories
Vembu Technologies, Inc.	www.vembu.com	Big Data
Vena Solutions Canada Inc	www.venasolutions.com	Analytics
VendAsta Technologies Inc	www.vendasta.com	Marketing
Vendavo	www.vendavo.com	AI, Machine Learning; Analytics
Venntive	http://venntive.com/	Marketing
VeraCentra	www.veracentra.com	Ent Mktng Mgt; Lead Management; Marketing; Sales; SMB/Midmarket
Verint - Contact Solutions, LLC	www.contactsolutions.com	IVR
Verint - NexxPhase	http://www.nexxphase.com/	Call Center; Customer Experience
Verint - Opinionlab, Inc.	www.opinionlab.com	Customer Experience
Verity Systems	www.veritysystems.com	Self Service
Verizon - XO Communications, LLC	www.xo.com	Call Center; IVR
Verizon Select Services Inc.	www.verizonenterprise.com	Call Center; IVR
Versata	www.versata.com	Sales
Versay Solutions, LLC	www.versay.com	Customer Service
Versium	www.versium.com	Marketing
Vertiba, Inc	www.vertiba.com	CRM Platform
VHT - Virtual Hold Technology, LLC	www.virtualhold.com	Customer Service
Vibes Media	www.vibes.com	Marketing
Vidyard	www.vidyard.com	Marketing
Vidyo, Inc.	www.vidyo.com	Marketing
Viewstream.com, Inc	www.viewstream.com	Marketing
Vindicia, Inc.	http://www.vindicia.com	Customer Service
VIPorbit Software International, Inc.	http://www.viporbit.com/	Social
Vision Critical	www.visioncritical.com	Analytics
Vision-e	http://www.visione.com/	Sales
VisiStat, Inc.	www.visistat.com	Analytics; Lead Management; Sales
Visual IQ, Inc.	www.visualiq.com	Marketing
Visual Mining, Inc.	www.visualmining.com	AppExchange
Visualcue Technologies LLC	www.visualcue.com	Analytics; AppExchange; Big Data; Sales
Visually	http://visual.ly	Marketing
Vitec, Inc.	www.vitecinc.com	Call Center; Mobile
Vivantio	http://www.vivantio.com/	Customer Service
Vizury Interactive Solutions	www.vizury.com	Marketing
Vlocity, Inc.	www.vlocity.com	Customer Service
VMWare - Apteligent	www.apteligent.com	Marketing
VMware, Inc.	www.vmware.com	AppExchange
Vocalabs	www.vocalabs.com	Customer Service
Vocalcom	www.vocalcom.com	Call Center
Vocantas, Inc.	www.vocantas.com	Customer Service
Vodafone US Inc.	www.vodafone.com	Marketing

Company	Website	CRM Categories
Voiance Language Services, LLC	www.voiance.com	Customer Service
Voice Broadcasting Solutions	www.voice-broadcasting-solutions.com	Call Center; Speech Technology
Voice2insight	www.voice2insight.com	AppExchange
Voice4Net, Inc.	www.voice4net.com	Call Center
VoiceBase, Inc	http://www.voicebase.com/	Call Center
Voicent Communications, Inc.	www.voicent.com	Call Center
VoiceShot LLC	www.voiceshot.com	Customer Service
VoiceVault	www.voicevault.com	Customer Service
Voloper Creations and BlueCamroo Inc	www.bluecamroo.com	Integration
VoltDB	www.voltdb.com	Data
VoltDelta Resources, LLC A NewNet Company	www.voltdelta.com	IVR
Vonage - Nexmo	www.nexmo.com	Call Center; Speech Technology
Vorex, Inc.	www.vorex.com	Customer Service
Votigo, Inc.	www.votigo.com	Social
Voxbone	www.voxbone.com	Call Center
Voxco Survey Software	www.voxco.com	Marketing
VoxGen US	www.voxgen.com	Call Center
VOXOX	www.voxox.com	Customer Service
VoxPeritus / SJS	www.voxperitus.com	Call Center
VOZIQ	http://voziq.com/	Customer Service
VRAI Mobile	www.vraimobile.com	Marketing
Vungle, Inc.	www.vungle.com	Marketing
WakeUpSales	http://wakeupsales.org/	CRM Platform
Wayin, Inc.	www.wayin.com	Marketing
Waypoint Group	www.waypointgroup.org	Customer Service
WDS, a Xerox Company	www.wds.co	Customer Service
WEBCRM LTD	www.webcrm.com	CRM Platform
Webengage Labs	www.webengage.com	Marketing
Webhelp Inc	www.webhelp.com	Customer Service
Webtext LLC	www.webtext.com	Customer Service
Webtrends	www.webtrends.com	Analytics
West Corporation - Interactive Division	www.west.com	Call Center; IVR; Speech Technology
Where 2 Get It, LLC	www.where2getit.com	Marketing
WhereScape	www.wherescape.com	Data
Whisbi Technologies S.L.	www.whisbi.com	Customer Service
White Springs, Inc.	www.white-springs.com	Oracle Partner
Whitepages.com, Inc.	www.whitepages.com	Call Center
Widen Enterprises	www.widen.com	Analytics
Widgix, LLC	www.surveygizmo.com	Customer Service
Wilke/Thornton, Inc.	www.wilke-thornton.com	Customer Service

Company	Website	CRM Categories
Wipro	www.wipro.com	Analytics; Big Data; Business Intelligence; Enterprise; Integration
Wireheads Labs Inc (SalesGuru.com)	www.salesguru.com	Sales; SMB/Midmarket
Wishpond	http://www.wishpond.com	Marketing
Witlingo	www.witlingo.com	Call Center
Wizeline, Inc.	www.wizeline.com	Marketing
Woopra, Inc.	www_woopra.com	Analytics
Workday - Platfora, Inc.	www.platfora.com	Data
Workflex Solutions, LLC	www.workflexsolutions.com	Call Center
Workfront, Inc.	www.workfront.com	Marketing
Working Solutions	www.workingsolutions.com	Customer Service
Worksource, Inc.	www.callruby.com	Customer Service
Workwise, LLC	www.workwisellc.com	Enterprise
World Connection	www.wconnection.net	Call Center
Worldata, Inc.	www.worldata.com	Data
Wrap Media	www.wrap.co	Marketing
Wyng - Offerpop Corporation	www.wyng.com	Marketing
X2 CRM	www.x2crm.com	Cloud; CRM Platform; Sales; SMB/Midmarket
X2engine Inc.	www.x2engine.com	CRM Platform
Xactly Corporation	www.xactlycorp.com	AppExchange; Oracle Partner; Sales
Xentor Solutions	http://www.xentor.com/	Analytics; Marketing; Sales
Xplore Technologies - Motion Computing, Inc.	www.xploretech.com	Marketing
XSellco	http://www.xsellco.com/	Sales
Yactraq Online Inc.	www.yactraq.com	Call Center
Yellowfin	www.yellowfinbi.com	Data
Yesware Inc.	www.yesware.com	Marketing
Yext, Inc.	www.yext.com	Marketing
Yottaa, Inc	www.yottaa.com	Mobile
Ytel, Inc.	www.ytel.com	Call Center
Zaius, Inc.	www.zaius.com	eCommerce; Marketing
Zap Business Intelligence	http://www.zapbi.com	Analytics
Zapier	www.zapier.com	Integration
Zappix Inc.	www.zappix.com	Call Center
Zarget	www.zarget.com	Analytics
Zendesk	www.zendesk.com	Customer Service
Zero Parallel	www.ZeroParallel.com	Marketing
ZESTIA LTD Capsule CRM	http://zestia.com/	Integration
Zeta Global	www.zetainteractive.com	Marketing
Zift Solutions, Inc	www.ziftsolutions.com	Channel
Zilliant Incorporated	www.zilliant.com	Analytics
Zoho Corporation	www.zoho.com	Google Apps; Sales; Self Service; SMB/Midmarket
Zoom Information, Inc	www.zoominfo.com	Marketing

Company	Website	CRM Categories
Zoom International, Inc.	www.zoomint.com	Customer Service
Zoomdata	www.zoomdata.com	Analytics
Zopim	www.zopim.com	Customer Service
Zuora, Inc.	www.zuora.com	Marketing
Zurmo	http://zurmo.org/	Cloud; CRM Platform; Mobile; SMB/Midmarket; Social
Zyme Solutions, Inc.	www.zymesolutions.com	Channel
Zynbit	www.zynbit.com	AppExchange; CRM Platform; Sales



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